

Trusted
Registry & Land
Services



Information
Services
Corporation
OF SASKATCHEWAN

2005 ANNUAL REPORT



Connecting with Communities

*Old Notes of Road along South Branch
of the Saskatchewan River, Commenc-
ing from line between River lots 36
and 37, thence Easterly along street
to the Northerly limit of Chief Musko-
day's Reserve. Also Road across Lots
8, 7, and 6, Sec. 23, Tn. 46, Rge. 25, West of
2nd P.M.*

William A. ...

March 6th ...

Mission

Building on over a century of trusted service, ISC provides quality, valued registration and geomatics services for our customers, and a healthy and rewarding workplace for our employees.

Values

ISC has four values that are at the core of all of our business practices. These values also guide ISC's behaviours and decisions in pursuing our mission:

Customer Focus

We conduct business in a customer-focused manner by being open, reliable, responsible, responsive and innovative.

Ethics

We conduct business with integrity in a socially responsible manner, including protecting privacy and ensuring achievement of sound public policy.

Organizational Strength

We encourage and recognize employee growth, contribution, innovation, commitment, diversity and community involvement.

We conduct business in a dynamic environment that promotes continuous improvement, creative use of technology and a competitive edge.

Business Stewardship

We conduct business by providing quality, value-based, competitive products and services.

We conduct business in a financially responsible manner, contributing to the growth and prosperity of Saskatchewan, while maximizing shareholder return.

We seek partnerships with the private and public sectors for mutual benefit.

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The cover, along with various pages throughout this report, feature notes and sketches scanned from original surveyor field note books that date back prior to 1886. The photos that accompany the field notes are meant to represent the past, present and future of Land Titles and ISC's programs, products and services, as well as its connection with communities.

Letter of Transmittal

Regina, Saskatchewan

March 31, 2006

To Her Honour

The Honourable Lynda Haverstock

Lieutenant Governor of the Province of Saskatchewan



May it please Your Honour:

I respectfully submit the Annual Report of Information Services Corporation of Saskatchewan for the year ended December 31, 2005, in accordance with the *Land Information Services Facilitation Act*. The financial statements are in the form approved by the Treasury Board, and duly certified by the auditors for the Corporation.

A handwritten signature in black ink, consisting of a stylized, cursive 'E' followed by a long horizontal line extending to the right.

Eric Cline, Q.C.

Minister Responsible for Information Services Corporation of Saskatchewan

Message from the Board Chair



Saskatchewan's centennial year also marked 119 years of service for the Land Registry, which is responsible for titling land in Saskatchewan. Now under the guidance of ISC, the Land Registry records our province's historic connection to the land and the communities that were formed on that land.

That's why the theme of this year's Annual Report is *Connecting with Communities*; it shows ISC's appreciation for the past and how ISC, as a Crown corporation, is contributing to the future of Saskatchewan. I would like to take this theme and apply it to two specific communities that directly influence the success of ISC: the technology community and our ISC leadership community.

With our title records now being maintained electronically, ISC's connection to the technology community is very important. That's why we've made a significant effort in the past few years toward developing a value-based procurement model and strong connections with our technology partners ISM and EDS.

I'd like to thank two people who have been leaders for us in this collaborative effort: Dan McMurtry and Steve Engel (see sidebar next page). It is now our goal at ISC to connect with other companies using this partnership model to help ISC continue to grow.

ISC's leadership community is also an integral part of the Corporation's success. We are very pleased with the efforts of our executive and senior management teams over the past year: the guidance they have provided to ISC employees, the achievement of significant improvements in customer service and impressive financial results.

I would like to acknowledge two members of the ISC leadership community and their contributions as they leave the organization in 2006: Mark MacLeod, President and CEO, and Mark Lemmerick, COO. While we are saddened with their departure, we appreciate their

contributions to establishing a strong focus on customer and employee relations, discipline around core businesses and customer service, and the adoption of national quality standards. Thank you and best wishes in your future endeavours.

I would also like to thank both the Minister Responsible for ISC, the Honourable Eric Cline, Q.C., and the members of the ISC Board for their contributions over the past year. Like the Corporation, the ISC Board has matured significantly over the past few years. Looking forward, we will be focusing our attention on installing a new President and CEO, adopting the Canadian Securities Administrators Governance & Disclosure Guidelines and achieving our corporate objectives, including our growth strategy.

In 2006 we will celebrate 120 years of the Land Registry. And while the Land Registry - like the province - has undergone significant change since its inception, we know the future is promising because of our connection with communities.



Larry Hiles
Chairman of the Board
Information Services Corporation of Saskatchewan



(l-r) Dan McMurtry, Larry Hiles and Steve Engel discuss the benefits of the technology partnership between ISM, ISC and EDS.

"Organizations need flexible relationships with trusted partners in order to mutually advance their business success. The foundation for ISC's technology partnership, together with ISM and ourselves, is trust - a trust that allows all three of our organizations to collaborate on innovative solutions and world-class best practices - ultimately driving advances for all three of our organizations right here in Saskatchewan."

Steve Engel,
Vice President Saskatchewan,
EDS Canada

"ISM Canada takes great pride in helping advance the success of Information Services Corporation through the provision of innovative and effective IT solutions. We believe our partnership with ISC has demonstrated that collaboration of this kind generates tremendous benefits for everyone involved."

"At ISM Canada, we have applied our expertise in IT services delivery to serving ISC's needs innovatively and cost-effectively. Every day, our team strives to ensure that our IT services are in alignment with and in support of ISC's strategic business direction. Every day, we're gaining new capabilities in IT solutions and services, and we continually look for ways to apply those new capabilities and technologies to help make ISC more successful."

"Backed by our parent company, IBM Canada Ltd., ISM Canada is committed to serving ISC's evolving needs and we look forward to continuing our strong partnership in the years to come."

Dan McMurtry,
President and CEO,
ISM Canada

Message from the President



At ISC, 2005 was about making connections with communities. We made a concerted effort to build, strengthen and align our relationships with customers, employees, our union, partners and stakeholders. We joined with each of these communities to celebrate Saskatchewan's centennial year, while maintaining our

focus on customer service excellence and meeting, and in some cases exceeding, ISC's corporate objectives.

ISC has actively listened to stakeholders' and customers' concerns, streamlined and improved processes and increased trust and confidence. We've improved customer service delivery and enhanced our customers' experiences through initiatives such as our Online Submission (OLS) project and our Saskatchewan Personal Property Registry (SPPR) project. The results are encouraging: a recent customer services survey indicated that 82.0 per cent of our customers are satisfied or highly satisfied with our services. We owe a debt of gratitude to our customers for their collaboration, support and patience throughout 2005.

The people who work at ISC are our greatest asset and integral to our continued success. Our customers depend on our employees' specialized knowledge and their passion to deliver results. ISC strives to remain a workplace of choice and ensure that our employees are given ample opportunities to learn and grow in a dynamic environment. We closely adhere to the National Quality Institute of Canada's criteria for Public Service Excellence and its Healthy Workplace program, and ensure that our Union Management Committee (UMC) is actively involved in planning excellent people practices for ISC.

Clearly, community connections are at the heart of our successes in 2005, and I'm very proud of the steady progress we have made again this year. Our financial success is evident when you examine the numbers in this report, including an \$8.3 million profit and a \$12.0 million pay down on our accumulated deficit (totalling \$24.0 million paid down on our accumulated deficit over the past two years).

Though we've made significant progress, we must not be complacent. Instead, we must be persistent in our pursuit of excellence. We must become innovative in everything we do and be tireless in our search for opportunities to grow the organization. Most importantly, we'll need to continue to build and maintain strong connections with our communities because we cannot attain our goals without their support.

At this time I would like to acknowledge the efforts of our Board of Directors and thank them for their continued guidance. Their leadership has provided ISC with a clear vision for the future. I would also like to thank the management team for their hard work and accomplishments in 2005. We have excellent leadership within the organization and I am confident that our team will continue to steer ISC toward an exciting and successful future.

To all our customers, staff, our union, partners and stakeholders, thank you. It is because of our connections with you that we have achieved success in 2005, and it is because of you that the future of ISC is so bright.



Mark MacLeod
President and Chief Executive Officer
Information Services Corporation of Saskatchewan



A few of the future leaders of ISC: (l-r) Saravong Kim, Troy Welder, and Lisa Kaip, point out some of the historic features of one of ISC's oldest documents to ISC President and CEO Mark MacLeod (middle). The document is the Original Plan of Survey designating the bounds of the Southern Qu'Appelle Trail from Fort Ellice to Long Lake. Approved and confirmed on February 4, 1888.

ISC is the custodian of some of the oldest land-related documents of Saskatchewan, including: original surveyor field notes dating back to before 1886, 275,000 original land grants dating back to before 1883 and original plans, as seen in the photo above, dating back to 1886.

Most of the surveyors' field notes were beautifully hand written in calligraphy and refer to the animals and vegetation observed on the land, as well as the land itself.

2005 Highlights

Overview of ISC

Information Services Corporation (ISC) of Saskatchewan is the provincial Crown corporation responsible for the administration of land titles, survey and personal property registries, as well as the related geographic information and mapping systems.

Formed as a corporation in January 2000, but with a history that pre-dates the province itself, ISC provides valued customer-focused services through all business channels, including the Internet, telephone, fax and in-person at our eight regional ISC Customer Service Centres located throughout the province.

At the end of 2005, ISC employed 255 people in highly skilled quality jobs. ISC is committed to providing a healthy workplace for its employees and believes this approach creates an engaged and effective workforce.

ISC's strategic plan looks forward to 2009, and it will take ISC's community of employees, leaders, partners and customers working together to achieve success. Through connecting with all communities, we will make it happen - together.

Financial Highlights:

- Exceeding 2004 revenue by \$1.7 million
- Net income consistent with 2004
- Debt repayment of \$12.0 million in 2005
- Honouring the commitment to pay a dividend to shareholders

Service and Project Highlights:

- Turn around times for our service transactions improved in 2005, including:
 - Plan processing subdivision: 9.6 business days (average)
 - Personal Property Registry: less than 24 hours
 - Standard Land Registry: 2.85 business days (average)
 - Mineral certifications: 199 business days (average), 10 business days achieved by early December 2005
- In 2005, ISC successfully implemented the Online Submission tool for users of the Land Registry. As a result, the Corporation also achieved a major milestone by conducting the largest rollout of any service since the implementation of the LAND system.
- Throughout 2005, the Saskatchewan Personal Property Registry was developed, an application that provides a more secure and user-friendly solution for customers to search and register their interests in personal property.
- To commemorate Saskatchewan's centennial year, ISC presented more than 600 copies of framed land grants to recipients of the 2005 Century Family Farm Award, hosted an art contest for children aged 2-12 (receiving more than 2,300 entries depicting an aspect of Saskatchewan's land) and had Grade 12 students from 19 schools across the province participate in an essay contest describing an aspect of Saskatchewan's land.

*Photo on facing page:
The Honourable Eric Cline, Minister
Responsible for ISC, presents a framed copy
of an original land grant to Cal and Val Friesen
from Laird, SK whose family has been farming
in the Prince Albert area for over 100 years.*

DEPARTMENT OF THE
 DOMINION LANDS
 23-2-04
 A TITL...
 IN CHARGE OF
 OTTAWA, CANADA
 EXAMINED
 Survey Records

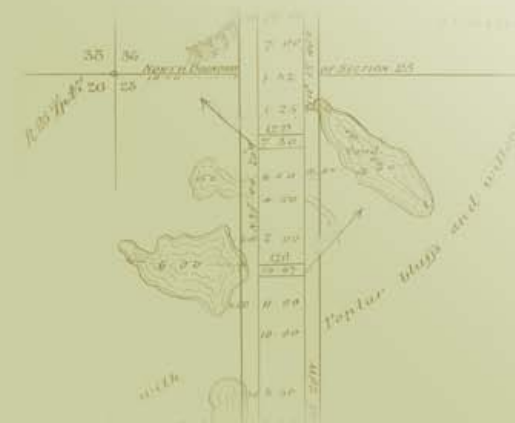
CONNECTING WITH COMMUNITIES



Field Notes of Road along South Branch
 of the Saskatchewan River, Commenc-
 ing from line between River Lots 36
 and 37, thence Easterly or down stream
 to the Northerly limit of Chief Musko-
 day's Reserve. Also Road across Lots
 8, 7, and 6, Sec. 23, Tn. 46, Rge. 25, West of
 2nd P.M.

Miller Hart
 DLS

March 6th
 1885



Connecting with Communities

Our Registries

Land Registry

The Land Registry is a public registry which records ownership of title to land and registers transactions affecting titles, including interests against land. As a public registry, access to the registry to search and determine title status is essential.

In 2005, ISC launched a new tool for customers utilizing the Land Registry: Online Submission (OLS). The OLS tool represented a major milestone for the Land Registry because it was designed with the input of many of ISC's customers and more conveniently linked customers to the Land Registry.

ISC also marketed a new Land Registry product in 2005: full colour copies of original land grants. In 2005, ISC leveraged this product to connect with more than 600 families in communities across the province by presenting framed land grants to recipients of the 2005 Century Family Farm Award.

Quick facts: Land Registry

- There are only two Crown corporations in Canada responsible for land registries: ISC in Saskatchewan and Service New Brunswick.
- Customers were a main focus for ISC in 2005, working more closely than ever with customer working groups. The result: the successful implementation of the Online Submission tool.



“ISC has consistently demonstrated a high level of commitment to the implementation of the Saskatchewan Treaty Land Entitlement Agreement. ISC’s assistance with complicated Crown land transactions has been exemplary and much appreciated.”

*Cathy Sproule,
Counsel, Justice Canada, Aboriginal Law Section*



Mark Lemmerick (far left photo) and Mark MacLeod, accompanied by the Honourable Graham Adley (near left photo), present copies of original land grants to families across Saskatchewan.



Online Submission

Overview:

Online Submission (OLS) is a tool that provides an alternative to the forms-based packet submission process for users of the Land Registry. To develop this new tool, ISC worked closely with a diverse customer team to ensure that the Corporation met its business and functional requirements. For example, customers were able to contribute to the design and navigation of OLS, which then enabled ISC to deliver a tool that could be easily merged into the existing business processes of Land Registry users.

In 2005, ISC successfully implemented the OLS tool and, in doing so, achieved a major milestone by conducting the largest rollout of any service since the implementation of the Land Titles Automated Network Delivery System (LAND) and conversion project, which was completed in 2003.

To ensure that the implementation of OLS was successful, the Corporation provided free up-front training to over 300 organizations from across Saskatchewan. This gradual implementation and training ensured that the system and support channels were fully functional when OLS was officially released for public use.

Objective:

The main objective of OLS is to increase the accuracy of information that enters the LAND System. To accomplish this objective, the OLS tool helps ensure users provide the right information the first time by prompting the customer to validate the data entered at various stages in the submission process. This greatly eliminates the number of rejections, decreasing work and expense for users of the Land Registry and ISC staff. ISC has also designed the tool so that it will identify discrepancies or errors in the information prior to the user submitting the packet.



Our customer service representatives are available to help you Monday to Friday. Whether you are at the office or a job site, call toll free 1-866-275-4721 during regular business hours.



Connecting with Communities

Benefits of OLS:

Online Submission provides a number of useful benefits to users of the Land Registry that the current forms process does not, including:

- The ability to assign digital copies of authorizations and attachments across multiple packets and applications within the system;
- A management system of all packets in draft, pending, registered and rejected status stored and managed within the system;
- The ability for users to simply make corrections to a copy of a rejected packet and submit it again online under a new packet number;
- Using existing data to fill required entry fields, which saves time and increases accuracy;
- Identifying errors within the fields of the OLS tool upon validation with the LAND database throughout the packet creation process to help prevent rejections;
- Users creating custom templates of common transactions to quickly populate required fields; and
- An intuitive and easy workflow, making the transition through each step required to complete the transaction as simple as possible.

Interesting facts about OLS:

- By the end of 2005, 300 organizations were using the OLS tool and processing 11,000 packets. By the end of 2006, ISC expects over 450 organizations will be using OLS and processing 40,000 packets.
- One of the major benefits of OLS for customers is a dramatically decreased rejection rate. For example, in 2005 the rejection rate for packets submitted by those using OLS was 7.2%. Prior to that, the rejection rate for packets submitted to ISC using the forms process was 26.2%.
- Currently, OLS is applicable to the following transactions: Title Transfer, Interest Discharge, Interest Registration and Transform.
- To find out more about the new Online Submission tool, please visit www.isc.ca.



OLS customers enjoy the ability to access the tool 24/7/365 from anywhere in the world.



Personal Property Registry

The Personal Property Registry (PPR) is a public registry that facilitates commercial transactions in Saskatchewan by providing publicly available and searchable records of interests in personal property. The Registry gives notice of third party interests in personal property and protects interests by establishing priority amongst competing claimants.

In 2004, ISC embarked on an initiative to replace the existing dial-up application of the Personal Property Registry with a new Web-based application to provide customers with a broader range of services.

Throughout 2005, ISC worked with its customers to develop new services and features to search and register interests in personal property.

This new and improved "Saskatchewan Personal Property Registry" (SPPR) will offer the following enhanced features and services:

- Access to online services from the Internet is available 24 hours a day, seven days a week;
- Leading edge business services for customers with very high volume of searches and registrations;

- Services for mid to high volume customers to assist them in managing submissions and output;
- Improved security and privacy features; and
- Expanded staff-assisted service delivery through the eight regional ISC Customer Service Centres.

SPPR...did you know?

- Saskatchewan will be the only province in Canada to have business to business search and registration services. This means ISC and its largest customers will have a software interface that converts the information from the SPPR to the format required in the customer's system. This results in greater efficiencies for ISC's largest customers using the system.
- Saskatchewan will have the only Registration Identification Number (RIN) service in the country (similar to a PIN number). The new SPPR also incorporates a free online RIN lookup for customers, which saves time and resources.
- To connect with the new Saskatchewan Personal Property Registry search and registration services, please visit www.isc.ca.



The SPPR is the place where liens are registered against personal property. In 2006, the service will be available online 24hrs a day 7 days a week.



Connecting with Communities

Geomatics

The legal survey system oversees the province's system of monuments, and legal boundaries and approves and registers plans of survey. The graphic depictions of these parcel boundaries form the cadastral map of the province and is the foundation for the other core mapping services provided through ISC's GIS services. The parcel boundaries in the province also provide the foundation for the ownership information of the Land Registry. The GIS links the title and survey data and provides customers with real time access to search survey plans, parcels and titles.

Geomatics is a collection of data and technology tools related to the development, management and distribution of geographic information for the Province of Saskatchewan, and also connects with communities through the Saskatchewan Geo-Memorial project (see sidebar this page).

The Geo-Memorial project began in 1947 and is administered through the Saskatchewan Geographic Names Board (SGNB), housed at ISC, which approves the naming of geographic features for men and women killed in action. Northern lakes, peninsulas, bays, rivers and islands have been named as part of the project that has created a lasting legacy of Saskatchewan people's contribution to the history of Canada.

As the caretakers of this geographic information, ISC offers custom mapping products and services for professional and public use.

2005 Highlights:

2005 was a year of assessment and focus for geomatics at ISC. Internal and external reviews were conducted and, as a result, several key

initiatives were identified. Looking forward, ISC geomatics will focus on a growth strategy of becoming a reliable, trusted, and modern custodian of base-data and manager of transaction services for government, citizens, and businesses.

Looking forward, ISC will pursue a growth strategy as a reliable, trusted, modern custodian of base-data and manager of transaction services for government, citizens and businesses.

The Geo-Memorial Project: A True Life Story

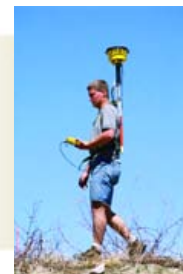
Three generations of a Saskatchewan family stand in front of the Saskatchewan War Memorial to honour a fallen soldier. Annie McDonald (nee Moore) is pictured on the next page with her son, Theodore McDonald, and grandson, Lenn McDonald. Engraved on the memorial behind them is the name of Annie's older brother, Theodore Moore.

In addition to the tribute on the war memorial, there is also a Geo-Memorial named after Annie's brother called Moore Point, located at the north end of Fife Island on Wollaston Lake in northern Saskatchewan. And while Annie has yet to visit this tribute to her brother, she is grateful to the SGNB and ISC for making this particular tribute a reality (see quote next page).

Theodore Moore was a Pilot Officer in the Royal Canadian Air Force during World War II when his Hudson aircraft crashed in 1942 at Jeswang, Gambia just after take off. Theodore was only 29 years old when he died, and his body was never recovered. A memorial to Theodore Moore still exists at Fajara war cemetery, Gambia. He hailed from Mozart, Saskatchewan.



Back in 1886, common surveyor practice was to run a physical line between two points. In 2005, common practice is to use coordinates derived from satellites using Global Positioning Systems (GPS). But even though the technology has changed significantly, the underlying principles of surveying have not.





“We were both very young when Ted left for the war, I was about 26 and he was 28. To me he will always be an energetic young man who loved the outdoors, especially fishing.”

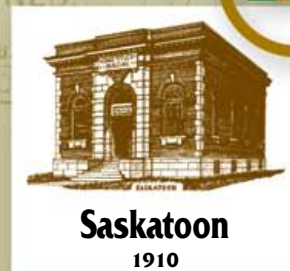
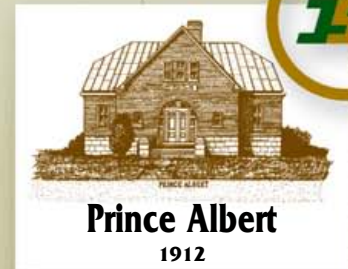
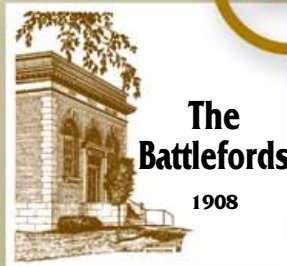
Naming the point of an island on a lake in Saskatchewan is a truly fitting tribute to Ted; he would have loved to spend his summers there, I'm sure of it. As for me, I named my first born son after Ted. This was my tribute to his life.”

Annie McDonald



MOORE
PT

Connecting with Communities



9500 BC
First people to inhabit the prairies

1869 Government of Canada purchases Rupert's Land from Hudson's Bay Co. and creates the Northwest Territories

1877 legal land survey of what is now Saskatchewan began

1886 First land grant issued 15,000 farms and 70,000 acres planted by year's end

1906 Provincial population 257,763 - 56,000 farms and 3.3 million acres planted

1930 Management of Crown lands becomes provincial responsibility

Historical timeline

1800s

1690 Henry Kelsey becomes the first European to visit what is now Saskatchewan

1874 Northwest Mounted Police set out on the 'great march' west

1880 Provincial population 20,000

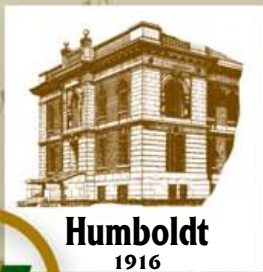
1900s

1905 Saskatchewan becomes a province

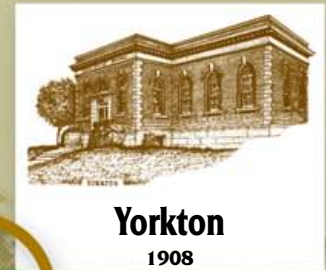
1911 Provincial population 494,432

for Over 100 Years

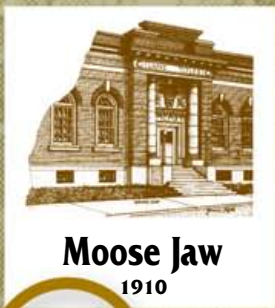
'Saskatchewan Land Titles'
drawings by Yvonne Kydd



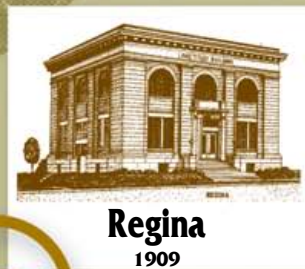
Humboldt
1916



Yorkton
1908



Moose Jaw
1910



Regina
1909



1999 Work begins on LAND project to develop a world class land information system

2001 ISC begins to convert 897,550 paper titles to new electronic system. Moose Jaw Land Titles Office first to begin operation under new system

2003 ISC completes conversion to new system

2005 Saskatchewan celebrates its centennial year. ISC launches its new Online Submission service

2000s

1985 Province begins building cadastral base map

2000 Information Services Corporation founded and includes LAND project, Land Titles, and Sask Geomatics. ISC begins to convert survey plans to new electronic system
Provincial population 978,933

2002 Swift Current Land Titles office is last to close and transfer records to ISC

2004 ISC becomes responsible for the Personal Property Registry

Connecting with Communities

Our Centennial Projects

Some of the services provided in Saskatchewan by ISC date back to 1886. In fact, the land titles registry was fundamental in the birth of the province in 1905.

Due to this historic connection to the province, ISC undertook a number of projects in 2005, which celebrated the history of the province and profiled the Corporation's connection to Saskatchewan's past. These projects involved youth and rural and urban residents and all projects were profiled on ISC's centennial website: www.centennial.isc.ca. The following pages highlight five of the Corporation's centennial projects.

Diefenbaker Homestead Restoration

In November 2004, the Diefenbaker Homestead was moved from its location in Regina's Wascana Park to the Sukanen Ship Pioneer Village and Museum near Moose Jaw.

The homestead was originally located near Borden, Saskatchewan and built in 1906 by a young John Diefenbaker and his father.



In July 2005, ISC President and CEO Mark MacLeod attended the official opening ceremonies for the Diefenbaker Homestead at the Sukanen Museum. He presented a framed copy of the original land grant for the homestead to the museum.

It was the boyhood home of the future prime minister for a number of years and was a place that Diefenbaker worked to restore in his later years.

To ensure the long-term viability of the homestead, and because of ISC's historic connection to land settlement in the province, the Corporation provided the museum with a grant to assist with its restoration. As well, ISC presented the museum with a framed copy of the land grant associated with the homestead.



Mark MacLeod is pictured in front of the Diefenbaker Homestead holding a copy of the homestead's original land grant.

Land Grant Presentations

As a result of ISC's responsibility for registering land ownership in Saskatchewan, the Corporation is also a custodian of original land grants issued by the province and used as authority to title land.

To commemorate Saskatchewan's centennial year, ISC presented copies of original land grants to recipients of the 2005 Century Family Farm Award – a program administered by Saskatchewan Agriculture and Food. To be a recipient of this award, the family must have farmed the same piece of land in Saskatchewan for 100 years or more.

ISC presented more than 600 copies of framed land grants to Century Family Farm Award recipients, with most of the grants being presented to recipients at barbecues held in their honour. More than 2,000 people attended the barbecues, which were held in the eight communities across Saskatchewan where ISC's Customer Service Centres are located.

Facts: Land Grants

- A land grant is created just once for each piece of land. This happens when that land is transferred from ownership in the Crown to an individual or organization. When application is made to ISC, a title is issued.

- ISC is the custodian of more than 275,000 land grants, including the grants of such well-known individuals as (and/or the families of): John Diefenbaker, Woodrow Lloyd, Ross Thatcher and Gabriel Dumont. To view these historic grants, please go to www.centennial.isc.ca and click on the land grant icon.
- In 2005, as a result of the increased profile of ISC's land grants information, the number of grant searches done on ISC's land grants database jumped to 24,318, up from 12,703 in 2004.

HOME Project

ISC partnered with a private sector organization, R&M Computer Systems, as well as the Saskatchewan Association of Rural Municipalities and the Saskatchewan Genealogical Society, on a project to promote the history of Saskatchewan during the centennial year.

The Home Ownership Mapping Endeavour (HOME) project produced maps and CDs of rural municipalities, which included original land grant and grantee information supplied by ISC. The maps and CDs have since been made available for purchase by R&M Computer Systems through rural municipality offices.



The Honourable Eric Cline, Minister Responsible for ISC, presented framed copies of original land grants throughout 2005 to families that have been farming their land for 100 years or more.



Connecting with Communities

Youth Essay Contest

ISC values the role youth play in the province today, and the role they will play in shaping Saskatchewan's future. That's why, as one of its centennial projects, the Corporation wanted to involve youth in building an awareness of, and appreciation for, Saskatchewan.

To accomplish this goal of involving youth, ISC contacted numerous high schools across the province and invited Grade 12 students to participate in an essay contest. The contest required the students to write an essay describing an aspect of Saskatchewan's land from various perspectives, such as historical, personal experience and agricultural. A total of 19 schools from across the Province participated in the contest.

Entries were of an extremely high caliber and portrayed a broad range of aspects of Saskatchewan's history and geography. One winner was selected from each school and awarded a scholarship presented by an ISC employee at the student's graduation ceremony.

All winning essays were posted to ISC's centennial website. To view the essays, including the complete essay by Melinda Booy (see excerpt), please visit www.centennial.isc.ca.



“The golden sun was just peeking over the horizon, casting rays of yellow into the brilliant blue sky. Twelve-year-old Sarah Parenteau could feel the light in her ebony hair, warming her as she stepped out into the crisp morning breeze. She gazed at the wide ribbon of farmland on which she lived and sighed happily. It was a beautiful May morning in 1885 in Batoche, Saskatchewan...”

Melinda Booy, Regina

Since writing her winning essay, Melinda has started studying business at King's College in Edmonton, Alberta.



ISC hosted barbeques in eight locations across Saskatchewan, including Yorkton (left) and North Battleford (above).



Kids Art Contest

ISC also wanted to encourage children to express their connection to Saskatchewan.

Therefore, the Corporation hosted an art contest for children aged 2-12. The children were encouraged to draw or paint a picture of a piece of Saskatchewan land that was meaningful to them and send it in to ISC. This approach allowed children to let their creativity and imagination take them wherever they wanted to go in Saskatchewan. All entrants were sent a specially designed ISC centennial T-shirt.

The Corporation received more than 2,300 entries and each was posted to ISC's centennial website. As well, 48 of the pictures were used in the 2006 ISC calendar and an additional four on the 2005 ISC Christmas cards. Highlighted below are a few of the drawings that were submitted to ISC through the children's art contest.

To view the complete complement of entries, please visit www.centennial.isc.ca.



“I had fun drawing a picture for Saskatchewan's birthday. Thank you for the t-shirt.”

Katie, age 5

Mayson, Carter, Kayla, Meika and Katie were five of the thousands of Saskatchewan children that drew and sent in pictures to the ISC kids art contest and received an ISC t-shirt.



Pictured (left) are three of the over 2,300 pictures sent to ISC for the Kids Art Contest in 2005.



1/2 3-62
M

Notes of Survey of Road from
Albert to the Halcro Settlement and
Red Deer Hill. Commencing from point
planted on Aldous Base line on east
side of Road Allowance between River
lots 76-77

27.50
July 1st 1884

26.40
Sgd. Malvern

March 6th 1885

19.00

3-00 14-00 1-00

12-10

2-00 10-00

6-80

3-50 1-50

32-0

1-00

(22)

8-96

2-00 6-00

MANAGEMENT'S DISCUSSION AND ANALYSIS



Introduction

This Management's Discussion and Analysis (MD&A) highlights the primary factors that have an impact on operations and the financial results of Information Services Corporation (ISC) for the year ended December 31, 2005 and should be read in conjunction with the audited financial statements and accompanying notes.

This discussion contains forward-looking statements based on the Corporation's estimates and assumptions concerning future results and events. Due to the risks and uncertainties inherent in any forecasted outlook, the actual results of the Corporation could differ materially from those anticipated.

Strategic Focus

ISC is building on its 100 year legacy of providing trusted and secure services to strengthen, enhance and expand products and services available to customers.

The Corporation is leveraging this significant experience and the skills within the organization to further develop and enhance products and services so that it meets the needs of its customers. It is also using the wealth of expertise within the Corporation to further expand the organization's role, and to provide new growth opportunities for ISC.

The Corporation has developed extensive capability in managing and maintaining registries, and will be actively looking for opportunities to manage and host non-ISC, existing and new registries. Similarly, the Corporation is looking for opportunities to leverage the skills and abilities of other areas within ISC, including geomatics and the Saskatchewan Personal Property Registry.

In 2004, ISC developed a five year strategic plan. The objectives of the plan are to meet the shareholder needs, as well as to achieve its long-term targeted capital structure by

2008. At the same time the organization will work to ensure adequate capacity for investing in the growth of, and improvement to, the organization. This strategy will provide the basis for future financial management and reporting of results in the Balanced Scorecard.

ISC's five year plan has five strategic objectives:

Strategic Objective	Achievements by 2009
Growth	Produce 25% of revenue from new products and services.
Return on Investments	Dividend payments commence in 2008, with the minimum cumulative payout of \$14.5 million by the end of 2009.
Excellence	Achieve Level IV of National Quality Institute of Canada Public Sector Quality standards.
Healthy Workplace	Achieve Canadian Healthy Workplace standards.
Trust and Confidence of Customers and Public	Achieve a top 10% customer and general public trust and confidence rating.

ISC is pursuing a portfolio of strategies to ensure the Corporation achieves its objectives.

Growth

Beginning in 2004, and building in 2005, ISC developed a growth strategy for the organization. The organization is moving ahead on that strategy and will achieve increased revenue in 2006 as a result. The targets for growth beyond 2006 are more aggressive due to the length of the sales cycle, and ISC's efforts in this area will increase.

In 2005, ISC developed key strategies for growth. These include: customer satisfaction with existing services and continued focus on enhancing customer service delivery, the pursuit of growth within existing customer sectors through the provision of new and valuable services and leveraging registry and land service expertise to seek new registry opportunities

or provide innovative services to new customers. ISC has spent considerable effort on improving customer services, and excellence in this area is expected to continue as growth is pursued.

The ISC Board of Directors endorsed principles for growth to ensure a disciplined approach is followed. In the short term, ISC will focus on opportunities within Saskatchewan.

The growth strategy goal is to achieve 25% revenues through new products and services by 2009. Since much of the revenue ISC receives today is impacted by external factors which ISC cannot influence, it is imperative that ISC find new sources of revenue to diversify its revenue stream and continue to improve profitability and shareholder value.

For ISC, growth is essential to achieving its financial goals. However, success with a growth agenda is conditional upon the continued improvement of ISC's relationships with its existing customers and a continued increase in the trust and confidence of all stakeholders. The elements that are critical in increasing this trust and confidence of stakeholders are: high standards for service, integrity, accuracy and security of data and transaction processing; privacy and document protection and handling. ISC is committed to focusing on these elements to build the confidence of its stakeholders.

Since its inception, ISC has demonstrated expertise in managing secure registry data and transactions. It has focused on, and made substantial gains in, winning the trust and confidence of customers. ISC intends to build on these foundations for growth as it pursues other important registries where security and integrity are paramount.

Customers

ISC is committed to responding to the needs of its Saskatchewan customers and to its many customers outside the province. Paying attention to customers and listening to their unique needs provides the basis for determining priorities and improvements to ISC's systems, processes and structure.

Working groups have been developed with key sectors to ensure ISC is actively listening to and acting upon customer issues and opportunities. The working group model brings together key customers within a sector, as well as ISC personnel, to discuss items on a regular basis and determine priorities together.

ISC is committed to continuously refining its services by engaging additional sectors so that the company understands all the emerging customer issues and opportunities. ISC is focused on ongoing improvement and on enhancing the value ISC provides to its customers.

Our People

The people of ISC bring with them a wealth of diverse skills, collective knowledge, enthusiasm, motivation and optimism. They bring a combination of public and private sector knowledge, contacts and networks and high levels of expertise.

In particular, ISC has developed, through the design and implementation of the LAND system, a unique range of expertise in legislative and policy development, re-engineering, organizational change management and authentication. It has also developed significant competencies in its core registry activities, including the land titles, surveys and personal property registries.

ISC continues to add to the existing core competencies within the organization by

promoting a customer-focused mindset and enhancing its leadership and business management capabilities.

Critical to a bright future for the organization is well developed succession planning. ISC is committed to ensuring succession planning is an ongoing part of the Corporation's strategic planning process. ISC is encouraging and assisting employees to take leadership training courses, thereby strengthening the pool of ISC's future leaders. As well, ISC is leveraging the skills and expertise of current employees in the development of ongoing succession plans.

ISC is committed to the achievement of excellence in people practices, being positioned as a workplace of choice, attracting and retaining the best people and having exceptional labour relations.

Financial

ISC is committed to achieving sustained financial viability. Over the past few years, the Corporation has demonstrated marked improvement in its financial performance. In 2003, the Corporation began paying down debt and has reduced its debt by \$26.9 million in the past three years. In 2004, ISC achieved a positive net income for the first time. This was repeated in 2005. Continued profitability will position ISC to achieve its targeted capital structure, which will ensure ISC's ability to commence dividend payments to the shareholder no later than 2008 and adequate resources for growth and product and service enhancements.

Core Services

ISC has focused its efforts on enhancing and expanding its core registry and geomatics services to meet the needs of customers, and to maximize the customer experience. As well, the Corporation works with its information technology partners, ISM and EDS, to ensure the public purpose

requirements of quality, integrity and security are addressed in the delivery and maintenance of its core products and services.

ISC has significant experience and is highly skilled in the maintenance and delivery of its core services. The Corporation will leverage the investment made in these products and services, as well as the skills and experience of ISC employees, to generate revenue growth for the Corporation.

Quality

Operationally, ISC is guided by the National Quality Institute's standards for public sector organizations. The pursuit of these standards will assist ISC in ensuring effective and optimum resource utilization and will contribute to ISC's ability to provide a return on investment to the shareholder.

ISC received external validation of its focus on quality when it achieved Level I of the Public Service National Quality Standards, granted by the National Quality Institute (NQI), in August 2005.

The organization is committed to fully implementing quality management systems in the areas of planning, leadership, customer and people practices, process management and supplier/partner relationships. Continued focus on implementing quality management systems will ensure that ISC achieves its strategic goal to attain Level IV, the highest standard granted by the NQI, by December 31, 2009. It is important to note that the National Quality Institute quality management systems and standards are among the highest quality standards in the world.

As a direct result of ISC's focus on these standards, a Healthy Workplace policy has been established and the development and delivery of targeted programs for company employees and their families has also begun.

Labour Relations

ISC believes that a strong management-union relationship is critical to the success of an organization. As a result, the Corporation and ISC employees have worked very hard to develop positive, trusting relationships between management and union representatives.

The Corporation has a very good Union Management Committee (UMC). This group has played an important role in addressing business unit and corporate wide issues and directions, as well as in the overall success of the Corporation. ISC is committed to working through the UMC to build on and enhance collaborative partnerships within the Corporation.

Privacy

ISC is committed to protecting the privacy of its customers and employees. In 2005, ISC undertook a project to implement a privacy framework. The Corporation works to balance the interests of its customers, who desire increased accessibility to public registry data, with the requirements to abide by the privacy framework.

As part of its commitment to protecting personal information, ISC is working to build awareness of staff on privacy issues and procedures. As well, the Corporation is working to identify areas requiring enhancement. The privacy project adds value to ISC by improving its standards and procedures for the management of information assets, as well as ensuring consistency with many of ISC's public purpose obligations.

Public Policy

ISC shares responsibility with Saskatchewan Justice for the public policy underlying the land, survey and personal property registries. ISC has also taken on the additional responsibility of housing the "regulator" functions for these public policy programs and has demonstrated the success of this delivery model. The positions of Registrar of Titles, Controller of Surveys and Registrar of the PPR, also referred to as the "regulators," fulfill responsibilities defined by statute, including ensuring the alignment of service delivery with the legislative requirements and quality, accuracy and integrity of services provided.

2005 Balanced Scorecard

MANAGEMENT'S REPRESENTATION ON THE SCHEDULE OF PERFORMANCE INFORMATION

We prepared the performance information in accordance with the following principles except as otherwise described in the Schedule of Performance Information.

The performance information is related to stated objectives and performance targets and enables an assessment of the extent to which the objectives and targets are being achieved. It shows how results were achieved and how progress in achieving performance targets was measured.

The performance information is reliable. It is based on data that is accurate, complete, and available over a long period of time and at a reasonable cost. It is derived from data that is fair and unbiased, and that is capable of being replicated by independent and knowledgeable observers.

The performance information is understandable. It provides the level of detail needed to enable a proper understanding of performance and is limited to a key set of performance measures that are comparable over time and are aggregated at appropriate and meaningful levels.



Mark MacLeod
PRESIDENT &
CHIEF EXECUTIVE OFFICER



Beverley Bradshaw
CHIEF GOVERNANCE OFFICER
& ACTING CHIEF FINANCIAL
OFFICER

SCHEDULE OF PERFORMANCE INFORMATION

(Balanced Scorecard) for the year ended December 31, 2005

Customers & Stakeholders

Strategic Goal: To provide excellent value to customers and stakeholders.

Corporate Objectives:

- Establish and achieve exemplary service standards;
- Increased customer self-sufficiency;
- Customer service excellence; and
- Leverage ISC relationships with partners, stakeholders and associations.

Objective	Measure	2005 Target	2005 Result	Discussion
Service Standards	Turn around time for plan processing subdivision transactions	12.0 business days	9.6 business days (average for the year)	Turn around time for plan examination and mapping of plans for titling purposes continued to improve in 2005 as it has for each year since the implementation of the LAND system. Plan processing transactions include the registration of subdivision plans, condominium plans and consolidation plans.
	Turn around time for Personal Property Registry transactions	Maintain a 24 hour turnaround time for transactions	100% of transactions completed within 24 hours	Personal Property Registry transactions include the registration of notices of financial or security interests or liens in personal property, such as cars and machinery, as well as searches of the registry for recorded notices of interests.
	Turn around time for standard Land Registry transactions	3.0 business days	2.85 business days (average for the year)	Standard Land Registry transactions include most transfers and interests submitted for registration to the Land Registry, but do not include condominium registrations, registrations involving changes to the underlying survey plan, or other non-registration related requests. Standard Land Registry transactions account for 90.0% of all Land Registry transactions.
	Accuracy rate on Land Registry transactions (%)	99.8%	99.3%	This measure approximates the processing accuracy rate of transactions. It is based on the errors reported in each quarter related to packets processed in that quarter. Therefore, the errors may have been made in the previous quarter. Recognized as an estimation, this is the only mechanism presently available to evaluate processing accuracy.
	Turn around time for mineral certifications	10.0 business days	119.0 business days (average for the year). A 10-day turn around time was achieved by early December 2005 and through to year end.	In 2005, ISC further developed its team of employees with the special skills and knowledge required to process mineral certification requests. The average mineral certification turnaround time for the year was affected by several large bulk submissions by external clients. These large bulk submissions often contained in excess of 1000 separate mineral certification requests. In early December 2005, the 10-day turnaround time that had been targeted throughout the year was achieved for the first time since the implementation of the LAND system. However the turnaround times over the year varied between 78 and 120 days prior to early December. The 10-day turnaround time is expected to be maintained into 2006, although the sustainability of this service level is largely dependent on the volume of customer requests received. In 2006, ISC will, in consultation with customers, consider revisions to the delivery of this service to better align with customer needs and service request patterns.
Customer Service Excellence	Overall Customer Satisfaction Rating	80.0%	83.0% based on the average of two web-based surveys	A series of in-depth customer interviews and two web-based surveys were completed in 2005. In all, 475 responses were received. The customer interviews were compiled in January and resulted in an overall satisfaction rating of 88.0%. The web surveys were conducted in June and October. The overall satisfaction scores were 83.5% and 82.4% respectively.

SCHEDULE OF PERFORMANCE INFORMATION

(Balanced Scorecard) for the year ended December 31, 2005

Enhancing Value - Organizational and Financial Performance and Growth

Strategic Goal: To increase the value of ISC to the shareholder.

Corporate Objectives:

- A positive image for our company;
- Enhanced financial performance;
- Growth;
- Minimize the environmental impact from operations;
- Integrated approach to privacy, risk and security management;
- Organizational excellence; and
- Maintain and enhance the value of our core service areas and infrastructure in support of commercial and public policy objectives.

Objective	Measure	2005 Target	2005 Result	Discussion
Enhanced Financial Performance	Revenue	\$44.2M	\$45.8M	ISC exceeded its revenue target once again due to higher than projected volumes and some unexpected high value transactions in the Land Registry. Revenue increases were offset slightly by lower than planned revenues from Personal Property Registry transactions, geomatics and new revenue sources.
	Operating costs, excluding amortization and interest	\$27.2M 61.6% of revenue	\$27.2M 59.4% of revenue	Operating costs for the year were slightly lower than targeted, being only 59.4% of revenue, below the targeted 61.6% of revenue. ISC was successful at managing costs through concerted focus and effort in 2005. Also contributing to lower costs were deferred projects, resulting in some operating costs being deferred to 2006. Higher than projected revenue also positively influenced this measure of costs as a percentage of revenue.
	Net Income	\$5.3M 11.9% of revenue	\$8.3M 18.1% of revenue	ISC's net income (or profit) for 2005 was \$3.0M above target. This profit level was influenced, in part, by higher than projected transaction volumes and some unexpected high value transactions in 2005. ISC was also successful in containing costs through prudent resource and expenditure management. The increased revenues combined with lower operating costs produced a net income above target.
	Return on Assets	10.5%	17.0%	Return on Assets was higher than anticipated as there was a larger net income due to higher revenues and cost containment in 2005. Therefore, ISC is generating a higher return from its resources than budgeted.
	Debt to EBITDA (earnings, before interest, taxes, depreciation and amortization)	2.6	2.1	ISC's level of debt continues to decrease in comparison to earnings, which are increasing. ISC was able to make larger than planned payments on its short-term debt (\$12.0M vs. \$10.0M budgeted) and net earnings were higher than targeted. The reduction in total debt coupled with increased earnings resulted in a lower Debt to EBITDA ratio.

Enhancing Value - Organizational and Financial Performance and Growth (Continued)

Objective	Measure	2005 Target	2005 Result	Discussion
Organizational Excellence	Assessment against National Quality Institute (NQI) criteria	NQI Level II in the Progressive Excellence Program	Completed requirements and submitted for Level II accreditation in December 2005	ISC is a member of the National Quality Institute Progressive Excellence Program (PEP), which specializes in measuring achievements and excellence of public sector organizations. As a member, ISC is working toward achieving all four levels of excellence that make up the Progressive Excellence Program.
Maintain and enhance the value of our core service/ infrastructure in support of commercial and public policy objectives	Online Submission implementation for land registration transactions	Pilot implementation in June 2005 Full implementation in September 2005	Pilot implementation in June 2005 Full implementation in September 2005	ISC implemented an Online Submission tool, providing customers with the ability to complete land registration applications over the Internet. This was a major initiative and investment by ISC in its quest to continually enhance and improve core service infrastructure and to promote customer self-sufficiency. Early in the year, ISC adjusted its project plan and implementation dates for both the pilot and full implementation phases from February and May respectively to ensure the success of this new service when brought into operation. The pilot phase commenced in June. During the pilot phase, customers had the ability to use the web-based tool to create and submit land registration packets to the electronic work processing queue. Based on the customer experience, a number of customer-identified enhancements were effected in August. Full implementation occurred successfully in September. Year-end results demonstrated that 12.0% (about 8000) of all land registration packets were submitted through the OLS tool. Over time this initiative is expected to enhance efficiency and contribute to optimizing accuracy of land registration processing for both ISC and its customers. It will also contribute to minimizing the environmental impact of ISC operations by decreasing the use of paper in both registration submissions and customer requests for registration verifications.
	Saskatchewan Personal Property Registry (SPPR) new web-enabled system implementation	February 2006	February 2006	This project is another major initiative by ISC to promote customer self-sufficiency and introduce significant enhancements to the Personal Property Registry (PPR) system, enabling customers to effect registrations and searches over the internet. The initial September 2005 target for implementation of the new Saskatchewan Personal Property Registry (SPPR) system was adjusted by ISC early in the year to accommodate the adjusted Online Submission tool implementation schedule. This ensured that the several ISC customers who would be using both Online Submission and the new web-enabled SPPR system would not be faced with the concurrent implementation of these two significant service enhancements and revisions. At year end, the SPPR project was on track for February 2006 implementation.

SCHEDULE OF PERFORMANCE INFORMATION

(Balanced Scorecard) for the year ended December 31, 2005

Public Purpose

Strategic Goal: To fulfill our public mandate and contribute to social and economic development of the Province.

Corporate Objectives:

- Build representative workforce;
- Transparency to the public; and
- Support the Saskatchewan economy.

Objective	Measure	2005 Target	2005 Result	Discussion
Minimize the environmental impact from operations	Land registry packet submissions (% electronic)	95.0%	91.1% (average)	Increased customer access to ISC via electronic methods improves efficiency for both ISC and clients and decreases overall operating costs. This measure and the following related measure (respecting plan processing submissions) demonstrate a strong customer preference for electronic interface with ISC. However, there are a number of large clients who prefer to use all delivery channels, including paper. Introduction of the Online Submission (OLS) tool in 2005 will have the most significant future influence. This measure has been replaced in 2006 with a measure targeting 64.0% of all Land Registry transactions to be submitted using the OLS tool.
	Plan Processing packet submissions (% electronic)	65.0%	80.2% (average)	In 2005, ISC saw a continued increase in the number of digital plan processing packet submissions. The percentage of packets submitted in digital format continues to rise each year.
	LAND System Output (ratio of pages of paper output information to packets processed)	11:1	6.6:1 (average)	ISC continually pursues improvements that increase the use of technology and minimize the need for paper. This ratio measures the average number of printed pages of paper information per customer transaction packet processed. Further evaluation of this measure will occur in 2006. Service improvements may actually increase this ratio and a revision of the measure may be necessary in the future.
Build representative workforce	Percentage of permanent workforce including:			These figures represent the ISC permanent workforce demographics at the end of 2005. Building a representative workforce continues to be a key objective for ISC in 2006 and beyond. ISC is developing recruitment and retention strategies to achieve more successful outcomes.
	People of Aboriginal ancestry	1.5%	0.96%	
	People with Disabilities	1.5%	3.35%	
	People from Visible Minorities	2.0%	0.48%	
	Women in Management and Executive positions	45.0%	50.0%	
	Diversity hires target	20.0%	12.0%	ISC further stabilized its workforce in 2005 by completing the transition of several incumbent employees from temporary to permanent status. As ISC grows, building a representative workforce through new hires is a key component for future plans.
Support the Saskatchewan Economy	Value of goods and services purchased in Saskatchewan	90.0%	94.0%	ISC continues to anticipate that it can sustain this significant level of contribution through the company's focus on supporting the goods and services available from the Saskatchewan economy.
	Average age of permanent employees	44.0 years	43.5 years	ISC is creating a workforce development plan that includes an emphasis on attracting and retaining youth. The company anticipates that this plan, coupled with succession planning strategies, will decrease the average age of ISC permanent employees over the next four years.

SCHEDULE OF PERFORMANCE INFORMATION

(Balanced Scorecard) for the year ended December 31, 2005

People

Strategic Goal: To foster an environment for opportunity and growth.

Corporate Objectives:

- Labour relations excellence;
- Excellent people practices;
- Future focused human resource plan established;
- Support continuous learning and career development and planning; and
- Employee satisfaction and well being.

Objective	Measure	2005 Target	2005 Result	Discussion
Human Resource plan established	All Business Units have succession plans in place	100% of Business Unit Managers (Directors)	100% of Business Unit Managers (Directors)	ISC continues its commitment to develop a robust succession plan for the organization to ensure the company is prepared for the impacts of workforce changes expected over the next decade and beyond. In 2005, immediate succession plans were developed for business unit managers, along with progress toward creating strategies to develop employees for leadership and succession.
Employee satisfaction and well-being	The results of the employee survey will improve	3.3 out of 5	3.47 out of 5	ISC's overall employee survey results improved in 2005, showing a significant increase from previous results. ISC's first employee survey was conducted in 2002, resulting in a baseline overall score of 3.28 out of 5. In 2003, no survey was conducted, however, an aggressive target was articulated to achieve a 20% improvement over the 2002 baseline score by the end of 2004. In early 2004, a follow-up survey was conducted to measure progress toward the aggressive year-end target. The overall score was 3.05 out of 5, below the year end target of 3.9. As a result of this follow-up survey, ISC immediately developed action plans to address the issues disclosed by the early 2004 result. The intent of these plans was to achieve more positive results in a repeat survey to be conducted in 2005 against an adjusted target reflecting a more realistic goal. ISC's 2004 Annual Report confirmed the commitment to conduct a new survey in 2005. In 2006, ISC will develop and implement actions to address the results of the 2005 employee survey and work toward continual improvement of survey results.
Recruitment and Retention	Percentage of unplanned staff turnover	5.0%	5.9%	This level of workforce turnover is manageable. It presents some opportunity for employee succession and allows ISC to pursue workforce diversification through future recruitment. ISC supports the goals of employees to grow and develop both within and beyond ISC.
Investment in employee skills training & development	Expenditure on employee training and development	\$360,000 (Approx, 3.0% of salaries /wages)	\$363,063 (Approx, 3.3% of salaries/wages)	ISC's commitment to investing in employee skills, training and development continued in 2005. Expenditures on employee training and development include both corporate and individual training events. This is a key strategy supporting ISC's succession and growth objectives.

SCHEDULE OF PERFORMANCE INFORMATION

(Balanced Scorecard) for the year ended December 31, 2005

Innovation and Process Management

Strategic Goal: To achieve the benefits of innovation in everything we do.

Corporate Objectives:

- To adopt business process management framework and approach;
- Establish an environment for innovation within all levels of the organization; and
- Saskatchewan people benefit from digital economy and enhanced access.

Objective	Measure	2005 Target	2005 Result	Discussion
Saskatchewan people benefit from digital economy and enhanced access	Percentage of Land Registry transactions submitted by customers using Online Submission	12.0%	12.0%	By year end, 12.0% of all Land Registry packets were being submitted using the newly implemented Online Submission tool. The target of 12.0% was adjusted in September 2005 from the previous year-end target of 64.0% due to the planned deferred implementation of Online Submission. The target will be increased to 64.0% by the end of 2006. This increased electronic submission is expected to enhance efficiency and accuracy for both ISC and its customers.

2005 Results: Financial

The Corporation's financial results for the 2005 fiscal year compared favourably with the results of 2004.

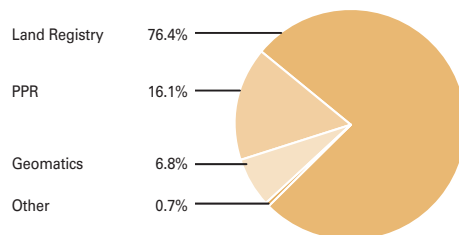
(\$millions)	2005	2004
Operating revenues	\$ 45.8	\$ 44.1
Operating expenses	37.5	35.8
Net Income	\$ 8.3	\$ 8.3

Net Income

ISC's 2005 net income from operations, at \$8.3 million, was consistent with 2004. Positive and significant contributions to income from operations included increased operating revenues in 2005 from Land Registry and Personal Property Registry (PPR) offset by increased expenses in employee, professional services and information technology services costs.

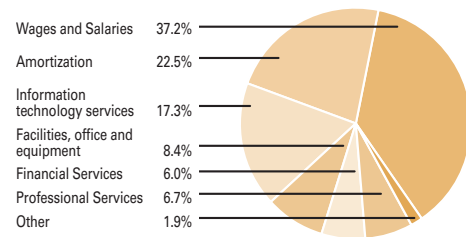
Operating Revenue

Operating revenue for 2005 increased to \$45.8 million, up \$1.7 million from 2004. In 2005, ISC experienced strong revenue as a result of several large, unanticipated, high value transactions, along with higher volumes of land registrations. A full year of the rebalanced fee model resulted in an increase in revenue in PPR. The Land Registry revenue was \$35.0 million (2004 – \$33.9), PPR revenue was \$7.4 million (2004 – \$6.8 million), geomatics (including plan processing) revenue was \$3.1 million (2004 - \$3.3 million) and other revenue was \$0.3 million (2004 - \$0.1 million). In 2006, general economic indicators forecast a similar year, and ISC has budgeted a slight increase in revenue.



Operating Expenses

Operating expenses for 2005 increased to \$37.5 million, up \$1.7 million from 2004. Pressures in wages and salaries, information technology services and professional services contributed to this increase.



This increase was largely attributable to an adjustment made in 2004, reflecting lower wages and salaries, a full year of service agreements in information technology, as well as an increase in external professional services for internal programs and growth research. Operating expenses included \$1.6 million for initiatives targeted largely at improving customer service and positioning the Corporation for profitability in the future. These increases were offset by decreases in amortization due to some assets becoming fully depreciated during 2005 and decreases in interest expense due to accelerated payments on short term debt.

In 2006, there will be growing pressures on spending to operational areas. Investment is required to achieve, where sustainable, long term improvements, which will result in greater overall efficiency for the company. As well, there will be increases in technology support requirements due to the implementation of Online Submission and the infrastructure of the new Saskatchewan Personal Property Registry. Spending will also be targeted to rebuild the geomatics infrastructure to sustain and provide greater overall efficiency, as well to position the area for growth in the long term.

Liquidity

ISC was able to fund all of its operations, capital expenditures and debt obligations with cash generated from operations.

Cash provided by operating activities:

(\$ millions)	2005	2004	Change	%
Years ended Dec. 31	\$17.7	\$17.3	\$0.4	2.3

In 2005, ISC generated approximately \$17.7 million in cash from operations, up \$0.4 million from 2004. The change in non-cash working capital was up \$0.7 million, largely due to a change in the size of payables relating to capital expenditures.

Cash used by investing activities:

(\$ millions)	2005	2004	Change	%
Years ended Dec. 31	\$(5.6)	\$(4.6)	\$(1.0)	21.7

Cash used in investing activities was \$1.0 million higher than in 2004. The focus of capital spending was on investing in Online Submission, enhancing the geomatics and PPR infrastructures, leasehold improvements, and other property, plant and equipment. Capital expenditures in 2006 will focus on further investment in growth and diversification initiatives, while sustaining current capital assets.

Cash used by financing activities:

(\$ millions)	2005	2004	Change	%
Years ended Dec. 31	\$(12.0)	\$(11.9)	\$(0.1)	0.8

Cash used in financing activities was up slightly from 2004. ISC continues to accelerate payments against short term debt due to the large positive cash flow, resulting in a reduction in interest payments in 2005 of \$0.2 million. To mitigate the interest rate risk, ISC will continue to aggressively pay down the debt and is considering options for refinancing the long term debt that comes due in December of 2006.

Equity

By the end of 2005, ISC's accumulated deficit decreased to \$9.7 million, down \$11.3 million. In addition to the recorded net income of \$8.3 million, the shareholder approved the application of \$3.0 million contributed surplus to the accumulated deficit.

The general requirements to pay a dividend are that the company has positive retained earnings and the ability to fund operating cash flow requirements with internally generated cash on an ongoing basis. While ISC has made tangible progress reducing its accumulated deficit, it must eliminate the deficit to begin paying a dividend. Based on the five year view, ISC is confident it will be able to commence dividend payments no later than 2008.

A formal review of the long term financial strategy took place in 2005 and will be revisited annually. Long term financial ratios were formulated and are reported in the Balanced Scorecard.

2006 Outlook

ISC's 2006 business plan positions the Corporation to grow the products and services delivered through its core services, enhance excellence within the Corporation, expand and enhance services to meet customer needs and achieve its targeted strategic goals for 2009, including paying dividends to the shareholder beginning no later than 2008.

Growth

Efforts in 2006 to support achievement of long term growth objectives will be based upon: enhancing service excellence corporately, enhancing and expanding services to existing customers to meet their needs and pursuit of new registries.

Customers

In 2005, ISC continued to evolve in managing customer issues and identifying new services that addressed customer needs. ISC also worked toward broadening its reach to all sectors, with an emphasis placed on improving customer communications. By improving communication with customers, ISC's knowledge of its customers' businesses was advanced, and many working relationships with its customers were solidified.

In 2006, ISC will leverage its enhanced customer relationships to improve its industry specific knowledge in key sectors. Improved sector specific knowledge means that more relevant solutions can be developed to help resolve old issues and enhance ISC's service value through new approaches. In depth sector specific knowledge will also assist to identify applications for new products and services. Increased investment in customer facing resources will continue to build on the 2005 customer satisfaction levels, and enhance the company's training, phone support and interpersonal relationships with customers.

Technology/Partnerships

Of particular importance in 2006 is the work required to prepare the corporate technology for growth. In 2006, the partnership between ISC and both EDS and ISM will focus on the continued enhancement of the LAND system, SPPR and the Geographic Information System (GIS). These systems will leverage new technology, more scalable data centre infrastructure - including disaster recovery services - upgraded software and comprehensive testing to improve technological reliability and supportability.

There will also be a focus on successfully implementing the newest system enhancements (OLS, SPPR) into operations. Operationally, ISC's technology partners ISM and EDS will continue to strive for efficiencies, higher service objectives, improved software quality, new business unit benefits and higher customer satisfaction.

Geomatics

In 2006, ISC will upgrade the GIS infrastructure, continue work researching opportunities and benefits associated with developing services targeted at the resource sector, work on identifying the benefits of creating services to help organizations reduce the time spent on regulatory impediments and create a business case for the development and implementation of a map staking application in ISC.

Financial Outlook

ISC's financial success in 2005 positions the Corporation to achieve its plan to commence dividend payments in 2008.

ISC will continue its focus on sustained profitability in 2006. The Corporation is projecting to make a profit of \$5.4 million in 2006 and repay \$7.0 million in ISC debt. It also supports ISC's further reducing its debt and ensuring adequate resources are available for growth and enhancement of core products and services.

Saskatchewan Personal Property Registry (SPPR) Re-write

In 2005, ISC continued its work on the SPPR transformation project. This new self-serve, Internet-based application will be launched in February 2006 and, at that point, will be fully integrated into ISC's environment. In addition to being available to anyone through the Internet, SPPR services will be offered through all eight ISC Customer Service Centres and will broaden the ability of customers to access the SPPR.

Online Submission (OLS)

The development of the OLS tool was a major focus for the Corporation in 2005. Through active participation of the OLS customer working group, the development of OLS was completed and then implemented in May 2005 with a small group of those customers. Once implemented, the customer working group began to utilize the tool for packet submission, allowing both the customer and ISC to observe the tool in production.

In the fall of 2005, additional customers were given training and began to utilize OLS in their day to day work. Through to the end of 2005, business and performance metrics will be gathered to ensure that both customers and ISC are achieving the expected benefits of the online submission tool. These metrics will set the course for OLS in 2006.

Implementation of Foundation Quality Standards

ISC remains committed to becoming a world-class organization by continuing to implement the National Quality Institute (NQI) Canadian Criteria for Public Service Excellence into 2006. As such, ISC is aiming to achieve Level III of the NQI Canadian Criteria for Public Service Excellence in 2007. The Level III standing would follow ISC's achievement of attaining Level I standing in 2004 and Level II certification in 2006, based on its 2005 submission.

Achieving Level III includes the implementation of foundation quality standards in the areas of planning, leadership, customer and people practices, prevention based process management and supplier/partner relationship management. The organization, together with its customer focused quality teams, will continue to improve the quality of the products and services that ISC provides to its customers.

Privacy

ISC's privacy project commenced in 2005 and has made significant progress toward completing the deliverables outlined in the Crown Sector Privacy Management Action Plan (such as employee and customer privacy policies, employee training and awareness, gap analysis and implementation of strategies to ensure compliance). This initiative will continue into the first quarter of 2006 with an action plan being developed for any activities or items that would be ongoing or require a longer implementation period (e.g. data classification, business process changes and a broader information management strategy).

Continued Implementation of Healthy Workplace Standards

In 2005, ISC achieved Level I Commitment certification in the National Quality Institute's Healthy Workplace Progressive Excellence program. ISC's objective in 2006 is to achieve certification in Level II Planning, Level III Implementation, which addresses the key elements of a Healthy Workplace (i.e. physical environment, healthy practices, social environment and personal resources), is targeted for 2007.

Succession Planning and Representative Workforce

Succession planning is critical to ensure the development of solid management and leadership capabilities in ISC into the future. There are substantial opportunities to integrate succession planning and the development of a representative workforce. ISC is committed to achieving more aggressive results in building a representative workforce and anticipates considerable gains in these areas during 2006.

Labour Relations

In 2006, ISC will be negotiating a new collective agreement. Union and management leadership are committed to negotiate using a mutual interest based negotiating approach. Negotiations will be based on a strong foundation of trust and respectful principles of negotiation.

Community Investment

Throughout 2005, ISC took part in, or managed, historically-linked centennial events in numerous communities around the province.

In 2005, ISC was involved in significantly more community events than in 2004. It is intended that this general level of community involvement will continue throughout 2006, particularly with respect to the number of communities supported.

ISC will articulate a community investment policy, for approval by its Board, which will provide a foundation for introducing a Corporate Social Responsibility program in the future.

Performance Management and 2006 Balanced Scorecard

ISC uses a Balanced Scorecard to measure its performance and results. The Corporation continues to refine its Balanced Scorecard measures to reflect significant and tangible business objectives. This process is assisting the organization to emerge as a performance driven organization with an increasing focus on growth.

ISC is a member of the National Quality Institute and is guided by the Institute's framework for excellence.

As part of the development of Balanced Scorecard measures, ISC works to incorporate the perspectives required by Crown Investments Corporation (CIC) with the framework for excellence identified by the National Quality Institute. These consolidated perspectives are:

- Customers and Stakeholders;
- Enhancing Value (Organizational and Financial Performance and Growth);
- Public Purpose;
- People; and
- Innovation and Process Management.

Annual goals and objectives are driven by the Corporation's five strategic goals, and are organized around the perspectives stated previously.

ISC has had considerable success in working toward integrating individual employee work efforts with the corporate plan. Contributing to this success has been the integration of individual employee plans into the work and development plans created by each business unit. Progress against the corporate plan and supporting plans is reviewed quarterly by the Senior Management Team to monitor achievements against the established objectives and targets.

ISC's 2006 Balanced Scorecard has been developed to measure achievements and progress against the longer term strategic goals of the Corporation.

Detailed on the following pages are the five perspectives of ISC's 2006 Balanced Scorecard, including the corporate strategies and objectives and the alignment with ISC's strategic goals for each perspective.

Customers and Stakeholders

2006 Corporate Strategies and Objectives:

- Provide excellent value to customers and stakeholders;
- Optimize delivery of existing services;
- Establish, achieve and maintain exemplary quality and service standards; and
- Enhance and facilitate customer self-sufficiency.

Alignment with Strategic Goals:

	GROWTH ✓	RETURN ON INVESTMENT ✓	EXCELLENCE ✓	HEALTHY WORKPLACE	TRUST & CONFIDENCE ✓
Objective	Measure			2006 Target	
Service and quality standards	Measure and achieve productivity and quality targets:				
	• Average turn-around time for survey plan processing and approval transactions			10.0 business days	
	• Average turn-around time for standard Land Registry transactions			2.5 business days	
	• Accuracy rate of land registration transaction processing as measured by errors reported in each quarter in relation to packets processed in that quarter			99.8%	
Customer self-sufficiency	• Percentage of Land Registry transactions submitted by customers using the Online Submission tool			64.0% by year end	
	• Saskatchewan Personal Property Registry searches completed online			90.0%	
	• Saskatchewan Personal Property Registry registrations completed online			90.0%	
Customer satisfaction	• Overall customer satisfaction - Percentage of customers that are "satisfied" or "highly satisfied"			80.0%	

Notes:

- ISC's long-term target is to achieve a 6.0 day average turnaround time for survey plan processing and approval transactions.
- ISC's plans are to continue to improve the average turn-around time for standard Land Registry transactions in 2006 and beyond as customer utilization of Online Submission to submit packets increases.
- The accuracy rate of land registration transaction processing will continue to be measured by errors reported in each quarter in relation to packets processed in that quarter. Recognized as an estimation, quarterly error reporting is the only mechanism presently available to evaluate processing accuracy. ISC will continue with this method in 2006 to further test its reasonableness while seeking to develop a more precise ongoing and regular measurement.
- Two new measures are incorporated into the scorecard to capture and reflect the level of Saskatchewan Personal Property Registry (SPPR) online searches and registrations following the February 2006 implementation of the new web-enabled system. ISC expects a major shift from PPR transactions currently being handled by registry staff to customers completing these registrations and searches online.
- ISC will continue to pursue new service offerings that facilitate and support customer self-sufficiency.
- ISC will be conducting a more extensive customer satisfaction study early in 2006. It will not only measure the highest level satisfaction scores, but will go into greater detail with regard to measuring the specific impacts on customer satisfaction resulting from recent changes to ISC policies and processes.
- ISC will be conducting two detailed customer satisfaction surveys at six-month intervals during 2006.

Enhancing Value - Organizational and Financial Performance and Growth

2006 Corporate Strategies and Objectives:

- Enhanced financial performance to achieve sustainable profit over time;
- Position the organization for growth;
- Develop new products and services and acquire new customers;
- Enhance organizational governance practices and infrastructure;
- Investment in support of growth and improvement; and
- Strengthen ISC's identity.

Alignment with Strategic Goals:

GROWTH ✓	RETURN ON INVESTMENT ✓	EXCELLENCE ✓	HEALTHY WORKPLACE	TRUST & CONFIDENCE ✓
Objective	Measure	2006 Target		
Enhanced financial performance	• Total revenue - demonstrating an increase of 25% from 2004 to 2009	\$45.7M		
	• Operating costs, excluding amortization and interest: per cent of revenue	61.2%		
	• Net Income	\$5.4M		
	• Return on Assets	11.6%		
	• EBITDA	\$17.7M		
	• Debt to EBIDTA	1.9		
	• Debt Ratio	94.3%		
Implementation of key initiatives to maintain and enhance our product and services infrastructure and portfolio in support of public policy, commercial objectives and growth	Full implementation of Internet-enabled Saskatchewan Personal Property Registry system	February 13, 2006		
Implement growth strategy	Successful achievement of growth initiatives	Explore new registry opportunities		

Notes:

- ISC expects consistent revenue in 2006 as compared to 2005, with continued revenue growth in subsequent years.
- ISC will continue to diligently monitor and manage costs by ensuring the appropriate allocation of resources to achieve corporate goals.
- ISC is on track for the February 13, 2006 implementation of the Saskatchewan Personal Property Registry.
- ISC will explore opportunities to grow beyond its current lines of business by leveraging its core competencies and expertise in maintaining and administering registries.

Public Purpose

2006 Corporate Strategies and Objectives:

- Diversity hires;
- Minimize the environmental impact from operations;
- Support the Saskatchewan economy; and
- Ensure sustainability and integrity of programs delivered by ISC.

Alignment with Strategic Goals

	GROWTH ✓	RETURN ON INVESTMENT ✓	EXCELLENCE ✓	HEALTHY WORKPLACE	TRUST & CONFIDENCE ✓
Objective	Measure				2006 Target
Build representative workforce with diversity hiring	Percentage of workforce that is comprised of:				
	• People of Aboriginal ancestry				2.0%
	• People with disabilities				1.5%
	• Visible minorities				2.0%
	• Women in management and executive positions				45.0%
Minimize the environmental impact from operations	LAND system output – ratio of pages per transaction				10:1
Support the Saskatchewan economy	Value of goods and services purchased in Saskatchewan as a percentage of purchases				95.0%

Notes:

- Building a representative workforce continues to be a key objective for ISC in 2006 and beyond.
- ISC is developing recruitment, retention and succession planning strategies to facilitate future success.
- Further evaluation of the LAND System output ratio will be conducted in 2006. Service improvements may actually increase this ratio, reflecting a higher number of transactions registrable on first submission.
- ISC plans to sustain its high level of goods and services purchased in Saskatchewan.

People

2006 Corporate Strategies and Objectives

- Excellent people practices and healthy workplace culture through achievement of National Quality Institute Healthy Workplace standards;
- Improved communication with employees;
- Labour relations excellence;
- Employee development, learning and succession planning; and
- Support succession planning by providing career opportunities for youth and implementing strategies to attract and retain young people in the ISC workforce.

Alignment with Strategic Goals:

	GROWTH ✓	RETURN ON INVESTMENT ✓	EXCELLENCE ✓	HEALTHY WORKPLACE	TRUST & CONFIDENCE ✓
Objective	Measure			2006 Target	
Excellent people practices and healthy workplace culture	Accreditation for achievement of National Quality Institute Healthy Workplace standards			Level II Accreditation	
Improved communication with employees	Employee pulse survey overall score			3.5 out of 5	
Sustain labour relations excellence	Number of grievances			Less than five	
	Number of training and development sessions for Union leaders that are co-ordinated, delivered and funded by ISC			One	
Employee development, learning and succession planning	Financial expenditure for employee development, learning and succession planning initiatives as a percentage of straight-time payroll expenditures			3.0%	
	Average age of permanent employees			43.0 years	

Notes:

- ISC received accreditation for Level I achievement of National Quality Institute Healthy Workplace standards in 2005 and is pursuing Level II accreditation by the end of 2006.
- The corporation will continue to focus in 2006 on sustaining an exceptional labour relations environment and creating a dynamic and skilled workforce.

Innovation and Process Management

2006 Corporate Strategies and Objectives:

- Organizational excellence through achievement of National Quality Institute standards.

Alignment with Strategic Goals:

	GROWTH ✓	RETURN ON INVESTMENT ✓	EXCELLENCE ✓	HEALTHY WORKPLACE	TRUST & CONFIDENCE ✓
Objective	Measure				2006 Target
Organizational excellence	Accreditation for achievement of National Quality Institute quality standards				Sustain Level II and establish foundation for Level III accreditation process

Notes:

- ISC will continue its membership in the NQI and participation in the Progressive Excellence Program, working toward achievement of Level III in the four level program.

Risk Management

ISC is responsible for the critically important land titles, surveys and personal property registries of the Province. ISC is also committed to the strategic goals of organizational and financial success and growth, exceptional customer service and the continued building of stakeholder trust and confidence. Protection of these important registry assets and achievement of strategic goals requires a comprehensive and proactive approach to risk management.

In late 2004, the ISC Board and management participated in a process to identify and rank risks to the achievement of ISC's goals and objectives. Subsequently, research and analysis resulted in the adoption of a risk management framework for the Corporation.

Following the initial identification of risks, significant work was completed to develop and implement processes and practices to ensure the continued assessment and management of the priority top ten risks so as to mitigate potential impacts in these risk areas. Management also continues to monitor the other risks initially identified to ensure their relative priority or criticality has not changed so as to require more focused attention.

At the beginning of 2006, a dedicated Manager of Audit will join ISC. The internal audit function is evolving in all organizations and becoming an important component of risk management.

Risk identification and proactive mitigation contribute to ISC's ongoing planning activities and development of the annual audit program. Risk identification and management will be integrated into ISC's strategic planning processes during 2006. ISC will continue to implement improvements to the framework, processes and practices to achieve an increased level of maturity in risk management and a culture in which risk management is inherently part of how we work.

ISC considers its early achievements in this area to reflect leading best practices for modern organizations.

MANAGEMENT'S RESPONSIBILITY FOR FINANCIAL STATEMENTS

The accompanying financial statements included in the annual report of Information Services Corporation of Saskatchewan are the responsibility of corporate management.

Management has prepared the financial statements in accordance with generally accepted accounting principles in Canada and necessarily includes some amounts based on informed judgment and management estimates. Financial information presented elsewhere in this annual report is consistent with that in the financial statements.

The financial statements have been audited by the independent firm of Deloitte & Touche, LLP, Chartered Accountants.

Management maintains an appropriate system of internal controls, policies and procedures to ensure the integrity and objectivity of the financial information. These measures provide reasonable assurance that all financial transactions are recorded and executed in compliance with required authority, assets are safeguarded and reliable financial records are maintained.

An Audit and Finance Committee, composed of members of the Board of Directors, met with management and the external auditor to review the Corporation's financial statements, adequacy of internal controls and discuss the audit results. The Board of Directors has reviewed and approved these financial statements.



Mark MacLeod
PRESIDENT &
CHIEF EXECUTIVE OFFICER



Beverley Bradshaw
CHIEF GOVERNANCE OFFICER
& ACTING CHIEF FINANCIAL
OFFICER

AUDITORS' REPORT

To the Members of the Legislative Assembly
Province of Saskatchewan

We have audited the statement of financial position of Information Services Corporation of Saskatchewan as at December 31, 2005 and the statements of operations and deficit and cash flows for the year then ended. These financial statements are the responsibility of the Corporation's management. Our responsibility is to express an opinion on these financial statements based on our audit.

We conducted our audit in accordance with Canadian generally accepted auditing standards. Those standards require that we plan and perform an audit to obtain reasonable assurance whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation.

In our opinion, these financial statements present fairly, in all material respects, the financial position of the Corporation as at December 31, 2005 and the results of its operations and its cash flows for the year then ended in accordance with Canadian generally accepted accounting principles.

Deloitte & Touche LLP.

Chartered Accountants

Regina, Saskatchewan

February 10, 2006

STATEMENT OF FINANCIAL POSITION


December 31, 2005 (thousands)

	2005	2004
CURRENT ASSETS		
Cash	\$ 2,237	\$ 2,116
Accounts receivable (Note 3)	1,635	1,585
Grant receivable from CIC (Note 4)	147	123
Inventories (Note 5)	418	267
Prepaid expenses	343	254
	<u>4,780</u>	4,345
DEFERRED EXPENSES (Note 6)	579	590
GRANT RECEIVABLE FROM CIC (Note 4)	766	883
CAPITAL ASSETS (Note 7)	41,302	44,427
	<u>47,427</u>	50,245
CURRENT LIABILITIES		
Short term debt (Note 8)	9,000	21,000
Accounts payable and accrued liabilities	2,663	1,552
Customer deposits	2,406	2,499
Unearned revenue	145	139
Provision for early retirement plan (Note 4)	118	123
Current portion, long term debt (Note 9)	30,000	-
	<u>44,332</u>	25,313
PROVISION FOR EARLY RETIREMENT PLAN (Note 4)	766	883
LONG TERM DEBT (Note 9)	-	30,000
	<u>45,098</u>	56,196
PROVINCE OF SASKATCHEWAN'S EQUITY		
Equity advances (Note 10)	12,000	12,000
Contributed surplus (Note 11)	-	3,007
Deficit	(9,671)	(20,958)
	<u>2,329</u>	(5,951)
	<u>\$ 47,427</u>	\$ 50,245

See accompanying notes to financial statements

APPROVED BY THE BOARD:

.....  DIRECTOR

.....  DIRECTOR

STATEMENT OF OPERATIONS AND DEFICIT

Year ended December 31, 2005 (thousands)

	2005	2004
REVENUES		
Land Registry	\$ 34,970	\$ 33,869
Personal Property Registry	7,387	6,807
Geomatics	2,074	2,359
Plan Processing	1,022	931
Other	338	147
	<u>45,791</u>	<u>44,113</u>
EXPENSES		
Wages and salaries	13,969	12,862
Amortization	8,451	9,364
Information technology services	6,498	5,992
Facilities, office and equipment	3,135	2,976
Professional services	2,501	1,777
Financial services	2,241	2,462
Business and promotion expenses	606	362
Insurance and assurance	110	44
	<u>37,511</u>	<u>35,839</u>
NET INCOME	8,280	8,274
Contributed surplus applied to deficit (Note 11)	3,007	-
DEFICIT, BEGINNING OF YEAR	<u>(20,958)</u>	(29,232)
DEFICIT, END OF YEAR	<u>\$ (9,671)</u>	<u>\$ (20,958)</u>

See accompanying notes to financial statements

STATEMENT OF CASH FLOWS

Year ended December 31, 2005 (thousands)

	2005	2004
OPERATING		
Net income	\$ 8,280	\$ 8,274
Add: Charges not affecting cash		
Loss on sale of assets	-	6
Amortization of capital assets (Note 7d)	8,451	9,364
Amortization of deferred expenses	254	158
	16,985	17,802
Net change in non-cash working capital items (Note 15)	705	(542)
	17,690	17,260
INVESTING		
Additions to property, plant and equipment and other intangible assets	(5,326)	(4,457)
Additions to deferred expenses	(243)	(213)
Proceeds from sale of property, plant and equipment	-	92
	(5,569)	(4,578)
FINANCING		
Repayment of short term debt	(12,000)	(11,880)
	(12,000)	(11,880)
INCREASE IN CASH	121	802
CASH, BEGINNING OF YEAR	2,116	1,314
CASH, END OF YEAR	\$ 2,237	\$ 2,116
Interest paid during the year	\$ 1,847	\$ 2,080

See accompanying notes to financial statements

NOTES TO THE FINANCIAL STATEMENTS

December 31, 2005 (thousands)

1. THE CORPORATION

Information Services Corporation of Saskatchewan (the "Corporation") is a Saskatchewan Provincial Crown corporation operating under the authority of *The Crown Corporations Act, 1993* and *The Land Information Services Facilitation Act*.

The Corporation's mandate includes operating Saskatchewan's land titles system and integrating that system with the provincial survey, mapping and geographic information systems and the Province's Personal Property Registry (PPR).

For services performed pursuant to *The Land Titles Act, 2000*, *The Land Surveys Act, 2000*, and *The Personal Property Security Act, 1993*, fee schedules are subject to the approval of Cabinet. During the year, pursuant to an Order in Council (OC # 991/2005) on December 13, 2005, a new fee schedule was approved for PPR to take effect on February 13, 2006 concurrent with the planned implementation of the new Internet-enabled PPR system.

By virtue of *The Crown Corporations Act, 1993*, the Corporation has been designated as a subsidiary of Crown Investments Corporation of Saskatchewan ("CIC"). Accordingly, its financial results are included in the consolidated financial statements of CIC. As a provincial Crown corporation, it is not subject to federal or provincial income taxes.

2. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

The Corporation's financial statements have been prepared in accordance with Canadian generally accepted accounting principles.

a) Use of estimates

The preparation of financial statements in conformity with Canadian generally accepted accounting principles requires management to make estimates and assumptions that affect the reported amount of assets and liabilities at the date of the financial statements, and the reported amounts of revenue and expenses during the year. Actual results could differ from those estimations.

b) Inventories

Inventories are valued at the lower of cost and net realizable value. Cost is determined using the average cost basis. In the case of work in process, cost includes direct labour and materials.

c) Deferred expenses

Discounts incurred on long term debt are recorded at cost less accumulated amortization. The amount of discount is amortized over the term of the related debt on a straight-line basis.

Transition costs incurred for the Information Systems Management Canada ("ISM") and EDS Canada Inc. ("EDS") service agreements (Note 6) have been deferred and are being amortized on a straight-line basis over the five year term of the agreements.

NOTES TO THE FINANCIAL STATEMENTS

December 31, 2005 (thousands)

2. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (continued)

d) Capital Assets

LAND development costs

Development costs associated with the LAND project were capitalized. Costs include materials, services, direct labour, interest and overhead costs, which were readily identifiable with the project, as well as amortization of property, plant and equipment used in the LAND project. Interest capitalized on the project amounted to \$2,217. Amortization is calculated on the straight-line basis over the system's estimated useful life at the rates disclosed in Note 7. The Corporation evaluates the recoverability of these costs based upon the expected future undiscounted cash flows from the LAND system. Development and enhancements to the LAND system occurring after the completion of the original LAND project are reflected as property, plant and equipment and other intangible assets (Note 7).

Property, plant and equipment and other intangible assets

Property, plant and equipment and other intangible assets are recorded at cost, less accumulated amortization and any provision for impairment. Amortization is calculated using the straight-line method over their estimated useful lives. The costs of maintenance, repairs, renewals or replacements, which do not extend the productive life of an asset, are charged to operations when incurred. The Corporation evaluates the recoverability of these assets based upon the expected future undiscounted cash flows from the related assets.

e) Revenue recognition

Revenues from land registry, personal property registry, geomatics and plan processing are recognized in the accounts when services are rendered.

Amounts received in advance of geomatic services being performed are reflected as unearned revenue and are recorded as revenue when services are rendered.

Amounts received from customers in advance are reflected as customer deposits and are recorded as revenue when services are rendered.

f) Assurance and fee mitigation claims

Management's estimate of liability for assurance and fee mitigation is based on claims submitted to the Corporation.

g) Employees' future benefits

The Corporation provides pension plans for all eligible employees, including a defined contribution pension plan and a defined benefit pension plan. The Corporation's obligation under the defined contribution plan is limited to contributions made for current service. When made, these contributions are charged to income. The obligation under the defined benefit pension plan is the responsibility of the General Revenue Fund (GRF).

NOTES TO THE FINANCIAL STATEMENTS

December 31, 2005 (thousands)

3. ACCOUNTS RECEIVABLE

	2005	2004
Customer accounts receivable	\$ 1,526	\$ 1,443
Other	109	142
	<u>\$ 1,635</u>	<u>\$ 1,585</u>

4. GRANTS FROM CIC

Order-in-Council #590/2001 authorized CIC to provide a grant to the Corporation in an amount not exceeding \$5,400 to fund the retirement costs associated with Land Titles employees who experienced job loss as a result of the LAND project. The estimated cost of the retirement option amounting to \$4,395 was recorded in 2002.

During the year, \$122 (2004 - \$123) was paid to employees. At December 31, 2005, \$884 (2004 - \$1,006) is recorded in the accounts to provide for the outstanding amounts that management estimates will become payable with respect to eligible employees in future years, with \$118 expected to become due within the next twelve months.

5. INVENTORIES

	2005	2004
Work in process	\$ 93	\$ 20
Supplies	325	247
	<u>\$ 418</u>	<u>\$ 267</u>

6. DEFERRED EXPENSES

On November 7, 2003, the Corporation and ISM signed a five year service agreement for ISM to deliver infrastructure support services in information technology. Transitional costs in the amount of \$404 have been deferred and are being amortized over the five year term of the agreement.

On April 28, 2004 the Corporation and EDS signed a five year service agreement for EDS to deliver information technology application services. Transitional costs in the amount of \$457 (2004 - \$213) have been deferred and are being amortized to income over the five year term of the agreement. The total transitional costs increased in 2005 as the transition period was extended until May 2005.

Deferred expenses also include the discount on long term debt of \$251, which is being amortized over the term of the debt.

NOTES TO THE FINANCIAL STATEMENTS

December 31, 2005 (thousands)

7. CAPITAL ASSETS

	Amortization Period (Years)	Cost	Accumulated Amortization	Net Book Value	
				2005	2004
a) Property, plant and equipment					
Server and network	5	\$ 6,670	\$ 6,286	\$ 384	\$ 1,351
Leasehold improvements	10	3,605	1,245	2,360	1,987
Office furniture	10	1,172	519	653	766
Office equipment	5	176	107	69	72
Hardware	3	1,236	1,031	205	142
		<u>\$ 12,859</u>	<u>\$ 9,188</u>	<u>\$ 3,671</u>	<u>\$ 4,318</u>
b) LAND development costs					
Data conversion	15	\$ 17,262	\$ 4,023	\$ 13,239	\$ 14,390
LAND development	7	31,137	17,749	13,388	17,836
		<u>\$ 48,399</u>	<u>\$ 21,772</u>	<u>\$ 26,627</u>	<u>\$ 32,226</u>
c) Other intangible assets					
Software	3	\$ 427	\$ 264	\$ 163	\$ 29
Geographic information system	5	10,315	9,294	1,021	1,589
System enhancements	5-7	3,266	1,066	2,200	2,756
Other	3-5	1,280	1,028	252	378
Assets under development		7,368	-	7,368	3,131
		<u>\$ 22,656</u>	<u>\$ 11,652</u>	<u>\$ 11,004</u>	<u>\$ 7,883</u>
		<u>\$ 83,914</u>	<u>\$ 42,612</u>	<u>\$ 41,302</u>	<u>\$ 44,427</u>

Assets under development at December 31, 2005 include projects to complete online system functionality for the land registry component of the LAND system, new PPR infrastructure, the initial stages of a geomatics infrastructure rebuild and an E-Business construction project.

	2005	2004
d) Amortization		
Property, plant and equipment	\$ 1,492	\$ 1,937
LAND development costs	5,599	5,593
Other intangible assets	1,360	1,834
	<u>\$ 8,451</u>	<u>\$ 9,364</u>

NOTES TO THE FINANCIAL STATEMENTS

December 31, 2005 (thousands)

8. SHORT TERM DEBT

Short term debt from the GRF, due March 31, 2006, bearing interest at 3.44% per annum.

	2005	2004
	\$ 9,000	\$ 21,000

Interest includes \$423 (2004 - \$656) on short term debt.

9. LONG TERM DEBT

The Corporation's long term debt comprises indebtedness to the GRF bearing interest at 4.75% per annum due December 1, 2006. Interest is payable semi-annually.

Interest includes \$1,425 (2004 - \$1,425) on long term debt.

10. EQUITY ADVANCES

As a Saskatchewan Provincial Crown corporation, the Corporation's equity financing has been provided in the form of an equity advance from CIC.

11. CONTRIBUTED SURPLUS

On December 9, 2005, CIC approved a reduction of the deficit by the amount of \$3,007 through a charge against contributed surplus.

12. RISK MANAGEMENT

The Corporation does not use any form of derivative financial instruments to manage its exposure to credit risk, foreign exchange risk or interest rate risk.

a) Credit risk

The Corporation does not have any significant concentration of credit risk. Its customers are predominantly provincial, federal and municipal government departments and agencies, and its private sector customers are diverse.

b) Foreign exchange risk

Foreign exchange risk arises due to fluctuations in foreign currency exchanges rates. The Corporation does not conduct a significant portion of its business in foreign currencies.

c) Interest rate risk

The interest rates on long term and short term debt from the Province of Saskatchewan are fixed. Interest on short term debt is subject to change every 90 days based on market rates.

d) Fair value

The carrying value of cash, accounts receivable, short term debt, accounts payable and accrued liabilities approximates fair value due to their immediate or relatively short term maturity. The fair value of the Corporation's long term debt is \$30,237 at December 31, 2005 (2004 - \$30,927).

NOTES TO THE FINANCIAL STATEMENTS

December 31, 2005 (thousands)

13. RELATED PARTY TRANSACTIONS

Included in these financial statements are transactions with various Saskatchewan Crown corporations, departments, agencies, boards and commissions related to the Corporation by virtue of common control by the Government of Saskatchewan and non-crown corporations and enterprises subject to joint control and significant influence by the Government of Saskatchewan (collectively referred to as "related parties").

Routine operating transactions with related parties are settled at prevailing market prices under normal trade terms. Prior to implementation of the LAND system, some related parties were not charged for search and registration activities; all related party transactions under the new LAND system are at legislated prices. These transactions and amounts outstanding at year-end, not separately disclosed in the financial statements, are as follows:

Financial position at December 31:		2005	2004
Accounts receivable	\$ 522	\$ 539	
Grant receivable from CIC	913	1,006	
Prepaid expenses	104	99	
Accounts payable	266	291	
Operations for the year:		2005	2004
Revenues	\$ 2,437	\$ 3,398	
Expenses	4,867	5,448	
Costs capitalized-property, plant and equipment	36	67	
Payment on short term debt	12,000	11,880	

During the year, the Corporation purchased consulting services totalling \$289 (2004 - \$328) from a company in which two officers of the Corporation are shareholders and directors.

In addition, the Corporation pays provincial sales tax to the Saskatchewan Department of Finance on all its taxable purchases. Taxes paid are recorded as part of the cost of those purchases. Other amounts and transactions due to and from related parties and the terms of settlement are described separately in these financial statements and the notes thereto.

14. COMMITMENTS AND CONTINGENCIES

The Corporation leases all of its office space through operating leases.

Future minimum payments for leasing of office space and for service agreements with EDS and ISM, include the following amounts over the next five years:

	Office Leases	Service Agreements	Total
2006	\$ 1,660	\$ 6,550	\$ 8,210
2007	1,496	6,258	7,754
2008	1,490	6,159	7,649
2009	1,528	922	2,450
2010	1,557	-	1,557
Thereafter	3,122	-	3,122
	\$ 10,853	\$ 19,889	\$ 30,742

NOTES TO THE FINANCIAL STATEMENTS

December 31, 2005 (thousands)

14. COMMITMENTS AND CONTINGENCIES (continued)

The Land Titles Act 2000 contains an assurance provision that allows customers to recover losses due to the errors or omissions of the Registrar. In the course of its normal operations, the Corporation is subject to a number of claims and legal actions that may be made by customers pursuant to the assurance provision. Management's estimate of liability is based upon claims submitted. No provision is recorded for unreported claims.

15. NET CHANGE IN NON-CASH WORKING CAPITAL ITEMS

The net change during the year comprised the following:

	2005	2004
Accounts receivable	\$ (50)	\$ 127
Grant receivable from CIC	93	123
Inventories	(151)	27
Prepaid expenses	(89)	96
Accounts payable and accrued liabilities	1,111	(1,319)
Customer deposits	(93)	388
Unearned revenue	6	139
Provision for early retirement plan	(122)	(123)
	<u>\$ 705</u>	<u>\$ (542)</u>

16. PENSION EXPENSE

All employees are participants in defined contribution or defined benefit pension plans. Employees hired after October 1, 1977 make contributions to *The Public Employees Pension Plan ("PEPP") Act and Regulations*, a defined contribution plan. Funding requirements are established by *The Superannuation (Supplementary Provisions)* and the Corporation matches employee contributions.

Employees hired prior to October 1, 1977 and who did not elect to transfer to PEPP by October 1, 1978, make contributions to *The Public Service Superannuation Plan ("PSSP") Act and Regulations*, a defined benefit plan. The plan provides for pensions at retirement that are based on employees' years of service and their highest five years earnings. Pension obligations for this plan are the responsibility of the GRF. PEPP accounts are also established for employees covered by PSSP to provide equal access to pension enhancements negotiated for members of PEPP.

The total pension costs of the Corporation for the year were \$829 (2004 - \$832).

17. COMPARATIVE FIGURES

Certain comparative figures have been reclassified to conform to the current year's presentation.

Governance

Board of Directors

Board Composition

In 2005, ISC had a six-member Board. Members have a range of backgrounds and skills enhancing the breadth and strength of the Board. These skills and backgrounds include: banking, financial management, information technology, growth, public policy, operations management and the law.

Chair: Larry Hiles

Vice Chair: Doug Moen

Directors: John Law

Peggy Clark

Gerald Fiske

Dawn Cheecham

In 2006, the ISC Board will be expanded to eight members, including a representative of ISC's Collective Bargaining Unit.

Board members are appointed by the Lieutenant Governor in Council. The Board Chair and Vice Chair are also designated by the Lieutenant Governor in Council. Generally, directors are appointed for terms of three years and appointments can be renewed.

Role of the Board

The Board functions as steward of the Corporation and has statutory authority and an obligation to oversee the affairs and business of the Corporation. The Board's principle duties include:

- Ensuring the integrity of the CEO and executive officers and ensuring that these individuals create a culture of integrity throughout the organization;
- Providing leadership in setting the Corporation's long-range strategic direction;
- Participating in identification of the principle risks of the business;
- Appointing, monitoring, and evaluating the CEO;
- Adopting policies and processes to enable effective communication with the shareholder, stakeholders and the public;
- Ensuring the integrity of the Corporation's internal control and financial management systems;
- Ensuring that the board functions independently of management; and
- Ensuring procedures are in place so that statutory responsibilities are met and an effective corporate compliance program has been established.

Board Committees

To assist the Board in meeting its responsibilities, it has created and delegated certain responsibilities to three committees.

The Audit and Finance Committee:

- Monitors and reviews financial and corporate performance information;
- Ensures the integrity and transparency of financial and other external reporting;
- Monitors, reviews and ensures the adequacy of the Corporation's systems and policies to identify and manage risks; and
- Monitors and reviews the Corporation's systems of internal controls to ensure compliance with regulatory requirements.

Committee members are: John Law (Chair), Larry Hiles, Peggy Clark.

The Human Resources Committee:

- Monitors and reviews the Corporation's human resources and compensation policies and procedures;
- Monitors the management of environmental, health and safety risks, liabilities, policies, practices and procedures;
- Recruits and evaluates the CEO;
- Ensures the appropriate structuring of executive roles and responsibilities;
- Monitors succession planning for the executive management team;
- Reviews the corporate performance management practices and procedures;
- Reviews and monitors executive and out-of-scope compensation and benefits programs; and
- reviews and recommends collective bargaining mandates to the Board.

Committee members are: Larry Hiles (Chair), Peggy Clark, Gerald Fiske.

The Governance Committee:

- Monitors corporate governance processes of the Board;
- Monitors the functioning of the Board and the Board committees;
- Monitors board size, composition and required capabilities of Directors;
- Recruits Directors;
- Acts as ethics advisor to the Board and individual Directors; and
- Guides and monitors Directors with regard to the Board's Code of Conduct and Conflict of Interest policies and guidelines.

Committee members are: Doug Moen (Chair), John Law, Gerald Fiske, Dawn Cheecham.

Board Compensation

Non-government Board members are paid an annual honorarium and per diems in accordance with a schedule set by CIC, for meetings and activities undertaken on behalf of the Board, as well as any related expenses incurred such as travel, accommodation or meals. During 2005 there were a total of 40 meetings of the Board and its committees.

The CIC compensation schedule (dollars):

Member Annual Retainer	\$ 3,500
Chair Annual Retainer	\$ 5,000
Member Per Diem	\$ 350
Chair Per Diem	\$ 450
Committee Chair Per Diem	\$ 400

Authority

Information Services Corporation of Saskatchewan is a Crown corporation created under *The Crown Corporations Act, 1993*.

ISC is responsible to administer, and its programs and services are governed by,

The Land Titles Act, 2000;

The Land Surveys Act, 2000;

The Condominium Property Act, 1993;

The Personal Property Security Act, 1993;

The Land Surveyors and Professional Surveyors Act;

The Land Information Services Facilitation Act;

The Alberta-Saskatchewan Boundary Act, 1939;

The Manitoba-Saskatchewan Boundary Act, 1937;

The Manitoba-Saskatchewan Boundary Act, 1942;

The Manitoba-Saskatchewan Boundary Act, 1966;

The Manitoba-Saskatchewan Boundary Act, 1978; and

The Saskatchewan-Northwest Territories Boundary Act, 1966.

Responsibility for this legislation is shared by both the Minister responsible for ISC and the Minister of Justice.

ISC also administers *The Geographic Names Board Act*, which is assigned solely to the Minister Responsible for ISC.

The Corporation is accountable to the Minister Responsible for Information Services Corporation of Saskatchewan.

Canadian Securities Administrators (CSA) Corporate Governance Guidelines and Disclosure Rules

On June 30, 2005, the Canadian Securities Administrators (CSA) National Policy 58-201 on Corporate Governance Guidelines and National Instrument 58-101 on Governance Disclosure Rules came into effect for annual reports with report periods ending thereafter. The CSA Guidelines supersede TSX Guidelines that were previously used by Saskatchewan Crown corporation's to benchmark governance practices.

The CSA Guidelines are not prescriptive in the Crown sector. However, where ISC does not comply with a guideline, additional explanation is provided.

ISC has chosen to benchmark its practices against the new CSA Guidelines commencing in 2005. The table on the following page highlights key CSA guidelines and ISC's governance practices related to said guidelines.

COMPLIANCE WITH CSA GUIDELINES IN GOVERNANCE

Guideline	ISC Governance Practices – 2005	In compliance
Maintain a majority of independent directors on the board.	The six directors on ISC's Board are all independent.	✓
Appoint a board chair or lead director who is an independent director.	Larry Hiles is the chair of the Board and is an independent director.	✓
Hold regularly scheduled meetings of independent directors which exclude non-independent directors and members of management.	Board and committee agendas regularly include in camera segments, including meetings with the external, internal and Provincial Auditors.	✓
Adopt a written board mandate.	The Board and its three committees all have written terms of reference which lay out their purpose, primary responsibilities and reporting and operating requirements. The three committees are the Audit and Finance Committee, Human Resources Committee and Governance Committee.	✓
Develop position descriptions for the board chair, the chair of each board committee and the chief executive officer.	The ISC Board has adopted a position description for the Chair of the Board. The Human Resources Committee has approved a position description for the CEO and approval by the Board is pending. Position descriptions for chairs of the committees have not yet been developed.	✓
Adopt a written code of business conduct and ethics.	A Code of Conduct for Crown Boards is mandated by CIC. ISC also has a code of conduct for employees. In 2006, a single code of conduct will be developed for all employees, management, board members, partners, contractors. A process will be rolled out to ensure understanding of requirements and monitoring of compliance.	✓
Appoint a nominating committee comprised entirely of independent directors.	The Governance Committee is responsible for monitoring and recommending on size, composition and competency requirements for Board members and for recruitment of new members as required. All members are independent.	✓
Adopt a process to determine the desired competencies and skills of the board, and apply the skills profile in the recruitment process for new directors.	The Governance Committee assesses evolving competency requirements of the Board and the skill profiles of existing Board members so as to target particular capabilities through recruitment of new members.	✓
Appoint a compensation committee comprised entirely of independent directors.	The Human Resources Committee is responsible for compensation plans and systems for executive, management and employees of the collective bargaining unit. This committee is also responsible for setting and monitoring achievement of goals of the CEO, and ensuring appropriate performance management and succession planning systems are in place.	✓
Conduct regular assessments of board effectiveness, as well as the effectiveness and contribution of each board committee and each individual director.	The Governance Committee, with the assistance of the CIC-appointed Corporate Secretary, oversees the regular evaluation processes for the Board, the Chair, committees and individual members.	✓

Senior Management Team

(as of December 31, 2005)

Mark MacLeod

President and Chief Executive Officer

Mark Lemmerick

Chief Operating Officer

Beverley Bradshaw

Chief Governance Officer
and Acting Chief Financial Officer

Scott Hodson

Chief Customer Officer

Wayne Adams

Director, Surveys and Mapping

Karen Banks

Director, Registry Services

Danni Boyd

Director, Human Resources

Kenneth Budzak

Director, Resolutions
and E-Business Services

Gilbert Macaulay

Director, Special Projects

Debra McLean

Director, Customer Service Centres

Greg Hebert

Director, Business Development

Kathy Hillman-Weir

General Counsel and Director,
Corporate Governance

Greg Hutch

Director, Technology Solutions

Richard Schlachter

Director, Customer Services

Lillian Schweitzer

Controller

Virginia Wilkinson

Acting Director, Public Affairs

Board of Directors



2005 ISC Board of Directors

Larry D. Hiles, BSA, FICB

Chairman of the Board
Chair, Human Resources Committee
Member, Audit and Finance Committee
President and CEO, Regina Regional
Economic Development Authority

Doug Moen, Q.C., LL.B.

Vice Chair, Board of Directors
Chair, Governance Committee
Deputy Minister of Justice and
Deputy Attorney General

John Law, MPA, BA

Chair, Audit and Finance Committee
Member, Governance Committee
Deputy Minister of Highways and
Transportation

Peggy Clark, M.Sc., B.Sc.

Member, Audit and Finance Committee
Member, Human Resources Committee
Director of Community Services,
City of Regina

Gerald A. Fiske

Member, Human Resources Committee
Member, Governance Committee
President of Fiske Consulting Inc.

Dawn Cheecham, BA, LL.B.

Member, Governance Committee
Associate Counsel, Woloshyn & Company



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Customer Service Centre**

#6 – 11204 Railway Avenue East
S9A 2R7
Telephone: (306) 446-7900
Fax: (306) 446-7949

**Humboldt
Customer Service Centre**

Bay 15, Geschaft Centre
Box 3805
1709 – 8th Avenue
S0K 2A0
Telephone: (306) 682-6782
Fax: (306) 682-6789

**Moose Jaw
Customer Service Centre**

903 Main Street North
S6H 0W9
Telephone: (306) 694-3534
Fax: (306) 694-3533

**Prince Albert
Customer Service Centre**

Bay #2, 2860 – 2nd Avenue West
S6V 5Z4
Telephone: (306) 953-3590
Fax: (306) 953-3597

**Regina
Customer Service Centre**

Map and Photo Distribution Centre
260 – 10 Research Drive
S4S 7J7
Telephone: (306) 787-9321
Fax: (306) 787-1451

**Saskatoon
Customer Service Centre**

102 – 2100 Airport Drive
S7L 6M6
Telephone: (306) 964-1250
Fax: (306) 964-1265

**Swift Current
Customer Service Centre**

#3 – 1061 Central Avenue North
S9H 4Y9
Telephone: (306) 778-8311
Fax: (306) 778-8417

**Yorkton Customer
Service Centre**

Bay #1 – 385 Broadway Street
S3N 3Z3
Telephone: (306) 786-1557
Fax: (306) 786-1565